

Re: Activesync USB not recognized

Source:

<http://www.tech-archive.net/Archive/PocketPC/microsoft.public.pocketpc.activesync/2006-03/msg00676.html>

- *From:* Marcel <Marcel@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Sun, 19 Mar 2006 13:21:26 -0800
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I've got exactly the same problem:

- setupapi.log does not show any errors
- The device (Qtek 9100) has a fix IP address for the Network Adapter "Remot NDIS Host" of 169.254.2.1 (subnet 255.255.255.0)
- Upon connection to the PC (Windows Xp Prof. SP2, all patches) a network connection with IP 169.254.2.2 (subnet 255.255.255.0) is created
- Windows Firewall turned off and on does not make any difference
- Windows Firewall has exceptions defined
- Ethereal shows traffic flowing between these two IP addresses
- Ethereal shows ICMP packets from device to PC not reaching the port - although the wscntcomm.exe process is listening on the port (UDP 5679)
- Interesting: netstat -an does not show this port as listening.
- I've basically followed all suggestions except to hard-reset my device (which I'm hesitant to do since sync over IR still works).

It would be really great if someone could shed some light on how this is supposed to work. There seem to be a lot of people who have issues with USB-based connections.

"Carl Wolz [MSFT]" wrote:

Plug-n-play logs are written to setupapi.log in your windows directory. There may be error information in it.

Carl Wolz [MSFT]

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"stuckonstitchen" <stuckonstitchen@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message <news:2A907BAE-75ED-45C4-9266-8308890BAFCF@xxxxxxxxxxxxxxxxxxxx>

how can you tell if your plug and play service is working?
or even make sure you have one.

Cyndi

"Chris De Herrera" wrote:

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Hi,
Do you have the Plug and Play service running on the PC?
Without the Plug
and Play service running, the PC won't recognize new
devices that are
plugged into the USB port. Have you tried another USB
port? How about
unplugging all other USB devices before plugging in the
X51v?

Please report back your results.

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Chris De Herrera
<http://www.pocketpcfaq.com>
<http://www.tabletpctalk.com>
<http://www.pocketpctalk.com>
<http://www.mobilitytalk.com>

"John Smith" <john@xxxxxxx> wrote in message
<news:%23vfRyOe7FHA.1032@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>

I just got a new Axim X51v and am having
problems getting the USB
connection working. I have a laptop and a
desktop, both running XP/SP2.
When I first installed Activesync 4.0, I got
the dreaded BSOD when I
connected the device to USB. I cannot
eliminate VPN because I need it
for
work. HOWEVER:

1. I configured bluetooth for the laptop to
sync successfully.
2. I upgraded the laptop to Activesync 4.1
(BT still works –
thankfully)
3. Now I want to try USB -- but when I
connect it to either the laptop
(running AS 4.1), or the desktop (running
AS 4.0), the device is not
recognized.
4. I uninstalled/reinstalled AS 4.0 on the
desktop machine, and deleted
my
partner setting on the device. It is still not
recognized. Strangely,
if I
could get the BSOD again, it would seem

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like a step forward at this point.

Since I am two pcs running different versions of AS, and neither of them want to recognize the USB connection, I suspect the X51v is the culprit.

Any clues would be appreciated!