

Re: ZoneAlarm blocks ActiveSync even when given full permission

Source:

<http://www.tech-archive.net/Archive/PocketPC/microsoft.public.pocketpc.activesync/2006-03/msg00485.html>

- *From:* "Laurence Neville" <laurenceneville@xxxxxxxxxxx>
 - *Date:* Tue, 14 Mar 2006 22:23:13 -0000
-

Yes:

Windows Mobile-based Device #2
169.254.2.2/255.255.255.0
Adapter Subnet
Internet zone

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Laurence

"Raj Pillai" <YouMeAndTheMail@xxxxxxxxxxx> wrote in message
<news:eFK7Da2RGHA.4452@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

Hi Laurence,

I have been using ZoneAlarm Pro. Have installed the free version to check out this problem and I have been able to sync successfully. I need a bit of information from your end to see if we can resolve this –

Open ZoneAlarm, click Firewall and then the Zones tab sheet. Do you see an entry for Windows Mobile device here?

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Regards,
Raj Pillai
Microsoft MVP – Mobile Devices
<http://www.pocketpcfaq.com/raj>

"Laurence Neville" <laurenceneville@xxxxxxxxxxx> wrote in message
<news:OsOkxgtRGHA.1572@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

I had not seen that page, thanks. It helped a little but still no luck synchronizing.

I have free ZoneAlarm and the page seems to be describing a more fully

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featured version (ZA pro?), so many of the steps I was not able to perform. The only thing I could do in addition to what I described in my first msg was to add CEAPPMGR.exe to the list of programs and give it full permissions. This allowed the process to get a bit further – now gets to Synchronizing, but it does not actually synchronize.

In free ZoneAlarm I cannot set the Trust Level per program and I cannot add the protocol rule under Firewall>Expert Rules. The only thing I can do under Firewall is add a Site/IP Range/IP address/Subnet to the Internet or Trusted zones.

Does anyone know what to do to configure free ZoneAlarm?

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Laurence

"Laurence Neville" <laurecneville@xxxxxxxxxxxx> wrote in message news:Oa2%23tKbRGHA.3192@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx

I have ZoneAlarm 6.1 and ActiveSync 4.1 for syncing my Mobile 5.0 phone over USB.

If ZA is running, when I plug in my phone AS goes into "Connecting" mode but never gets past that stage. If I shut down ZA, unplug the phone and try again, AS connects and synchronizes perfectly.

The strange thing is, I have given full permission (Trusted and Internet under both Access and Server) to ActiveSync Application (WCEMgr.exe), ActiveSync Connection Manager (WCESCOMM.exe) and ActiveSync RAPI Manager (RAPIMGR.exe)

What can I do to use ActiveSync with ZoneAlarm?
Thanks

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