

## Re: ActiveSync 3.7 / 3.8 unable to dial in remotely via RAS when PC networked

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*Source:*

<http://www.tech-archive.net/Archive/PocketPC/microsoft.public.pocketpc.activesync/2006-01/msg00419.html>

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- *From:* "Pheasant Plucker®" <[pheasant@xxxxxxxxxxxxx](mailto:pheasant@xxxxxxxxxxxxx)>
  - *Date:* Wed, 11 Jan 2006 09:18:10 -0000
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Hello again Rob,

The computer is running XP Pro and was a virgin install.

It was updated to SP2 via CD as it has never had Internet access in this incarnation.

It is connected to a HP LaserJet printer and has MS Office Pro installed and used.

It also has a custom application using an MS Access database for work order planning/tracking which is responsible for transferring data to/from the iPAQ's during remote sync.

NAV 2005 is installed but disabled as I am unable to update the definitions due to no Internet access.

As long as the computer is stand-alone then everything works fine but as soon as it is connected to a router or network to share printers etc. then all bets are off.

It was a year ago that I reverted to stand-alone and it has worked perfectly since.

You will understand why I am wary about connecting it to the network but it is now causing us grief by not being able to share printers – I also wanted to install some other programs such as ScanSoft PDF Creator but you can only authorize it over the Internet and doing without Internet access is strangling it...how did we ever manage without broadband? ;^)

A year ago I had contact with a MCP who investigated this issue briefly on my behalf – I quoted his response in my original post – it seems like MS ActiveSync will not allow remote dial-up when the computer is part of a network – how limiting is that?

I wonder if this is actually the case – I mean how do other Companies get on?

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I had tried HP/Compaq as the issue effects their hardware but they were unable to locate any specific information regarding this issue.

I am going to ring Microsoft this morning to see if I can open a case on this but it would have been good to be armed with info from others who have come across this problem or found a work-around.

Thanks & kind regards,  
--Glyn--

"Rob Borek [MS MVP]" <rborek@xxxxxxxxxx> wrote in message  
[news:ffu8s1579a8duillkqjnv4ubdh3sivem1v@xxxxxxxxxx](mailto:news:ffu8s1579a8duillkqjnv4ubdh3sivem1v@xxxxxxxxxx)  
> On Tue, 10 Jan 2006 19:31:22 -0000, "Pheasant Plucker@"  
> The computer is running Windows XP? Is it running any other  
> applications or services?  
>  
> --  
> Rob Borek  
> Microsoft MVP – Mobile Devices  
> Want \*ONE ON ONE\* support? <http://www.pocketpcone2one.com>  
> Please place all replies into the newsgroup so that others can benefit.

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• **Follow-Ups:**

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◇ From: Pheasant Plucker®

• **References:**

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◇ From: Pheasant Plucker®
- ◆ **[Re: ActiveSync 3.7 / 3.8 unable to dial in remotely via RAS when PC networked](#)**  
◇ From: Rob Borek [MS MVP]
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