

## Re: Trying to connect with HP IPAQ hx2795

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*Source:*

<http://www.tech-archive.net/Archive/PocketPC/microsoft.public.pocketpc.activesync/2005-12/msg00777.html>

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- *From:* "Rick Spiewak" <[rickspiewak@xxxxxxxxxxxxxxxx](mailto:rickspiewak@xxxxxxxxxxxxxxxx)>
  - *Date:* Fri, 30 Dec 2005 10:15:17 -0500
- 

I think the firewall (Zone Labs) \*should\* be open – instead of opening ports, I put the network into the Trusted zone. The settings there are to exclude, rather than include, ports. But I still have the same results (or lack thereof).

USBView does show the device, and I've set the network connection to show itself – which it does, as connected at 10Mbps.

wcesmgr.log apparently only updates when ActiveSync closes. The previous entry was:

```
**** ActiveSync (4.1.4841 RETAIL) started, Cmd line: '/show'
12/30/2005 10:03:09.490 ***** Logging Started *****
12/30/2005 10:03:09.490 Process C:\Program Files\Microsoft
ActiveSync\WCESMgr.exe p(2776)
12/30/2005 10:03:09.490 ActiveSync second instance started, Cmd line:
/show'
12/30/2005 10:03:09.490 ActiveSync second instance exiting
12/30/2005 10:03:09.490 ***** Logging Stopped *****
```

WDCESLog.log latest entries are:

```
12/30/2005 08:57:35.984 ***** Logging Started *****
12/30/2005 08:57:35.984 Process C:\PROGRA~1\MICROS~3\rpimgr.exe p(2860)
12/30/2005 08:57:35.984 p(2860) t(2900) RAPIMgr -> Enabling RAPIMgr process
for SessionID: 0, ProcessID: 2860 – rpimgr.cpp(1909)
12/30/2005 09:35:01.673 ***** Logging Started *****
12/30/2005 09:35:01.673 Process C:\Program Files\Microsoft
ActiveSync\WCESMgr.exe p(2504)
```

outstore.log has no entries for today.

WCESCOMM.LOG shows:

```
12/30/2005 08:57:23.075 – Windows CE Services (4.1.0) Communication Logging.
12/30/2005 08:57:23.075 – IrUtil: IrDA socket cannot be created, error code
10093.
12/30/2005 08:57:23.075 – Windows CE Services Communication started.
12/30/2005 08:57:38.647 – Started desktop passthru TCP2UDP component
12/30/2005 08:57:38.647 – Connection: Prep for a new socket connection.
```

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12/30/2005 08:58:08.641 – Desktop Locked.  
12/30/2005 09:06:57.110 – Desktop unlocked.  
12/30/2005 09:22:54.177 – USB RNDIS: Device Arrival notification  
12/30/2005 09:25:04.334 – USB RNDIS: Device Removal notification  
12/30/2005 09:25:26.285 – USB RNDIS: Device Arrival notification  
12/30/2005 09:37:42.244 – USB RNDIS: Device Removal notification  
12/30/2005 09:38:09.052 – USB RNDIS: Device Arrival notification  
12/30/2005 09:43:26.028 – USB RNDIS: Device Removal notification  
12/30/2005 09:44:20.887 – USB RNDIS: Device Arrival notification  
12/30/2005 09:49:30.772 – USB RNDIS: Device Removal notification  
12/30/2005 09:56:06.091 – USB RNDIS: Device Arrival notification  
12/30/2005 10:01:48.133 – USB RNDIS: Device Removal notification  
12/30/2005 10:02:54.809 – USB RNDIS: Device Arrival notification

"Chris De Herrera" <spam@xxxxxxxxxxxxxxxxxxxx> wrote in message  
[news:uHA6uH%23CGHA.2732@xxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:news:uHA6uH%23CGHA.2732@xxxxxxxxxxxxxxxxxxxxxxxxxxxx)

> Hi,

> Did you allow all ActiveSync components to bypass the firewall?

>

> See <http://www.pocketpcfaq.com/faqs/activesync/tshoot-as4x.htm>

>

> "If you are using a software firewall on your PC, you need to allow

> ActiveSync to use TCP/IP. ActiveSync uses the programs WCESCOMM.EXE,

> WCESMGR.EXE, RAPIMGR.EXE, and CEAPPMGR.EXE and TCP/IP ports 990 (RAPI),

> 999 (Status), 5678 (Legacy Replication), 5679 (Legacy Replication), 5721

> (Desktop Passthrough), and 26675 (AirSync). Also, ActiveSync uses

> 169.254.2.1 for your PC and 169.254.2.2 for your Windows Mobile 5.0

> device. When you install ActiveSync 4.0 on Windows XP, Service Pack 2 and

> Windows Server 2003 it should configure the firewall exceptions for

> ActiveSync automatically for you."

>

> Also, since this is a more complex setup, you may want to take a look at

> the ActiveSync 4.x Connection Flow FAQ –

> <http://www.pocketpcfaq.com/faqs/activesync/tshoot-as4x-connection.htm>

>

>

> --

> Chris De Herrera

> <http://www.pocketpcfaq.com>

> <http://www.tabletpctalk.com>

> <http://www.pocketpctalk.com>

> <http://www.mobilitytalk.com>

>

> ActiveSync 4.x Troubleshooting Guide –

> <http://www.pocketpcfaq.com/faqs/activesync/tshoot-as4x.htm>

>

>

> "Rick Spiewak" <rickspiewak@xxxxxxxxxxxxxxxxxxxx> wrote in message

> [news:eRyeWE9CGHA.344@xxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:news:eRyeWE9CGHA.344@xxxxxxxxxxxxxxxxxxxxxxxxxxxx)

>> OK, I found CEAPPMGR.exe, and configured it. I did a soft reset, and

>> tried connecting again – still seems to hang on the Connecting state.

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>>  
>> "Rick Spiewak" <rickspiewak@xxxxxxxxxxxxxxxx> wrote in message  
>> [news:uMyhB88CGHA.4004@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:news:uMyhB88CGHA.4004@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx)  
>>>I am able to connect this device with ActiveSync 4.1 on my home PC (XP  
>>>SP2). I resolved some initial problems by using a Cardbus USB 2.0 instead  
>>>of my hub connected to the USB 1.1 port on my laptop.  
>>>  
>>> My work PC is more complicated – ZoneAlarm and the Cisco VPN client are  
>>> both active. I've followed the ZoneAlarm recommendations (although I  
>>> don't see CEAPPMGR.exe under any heading unless it has morphed into  
>>> WCESmgr.exe.  
>>>  
>>> When I connect the Pocket PC (it runs Windows Mobile 5.0), ActiveSync  
>>> comes up and stays in the Connecting mode forever.  
>>>  
>>> Any help would be appreciated! TIA.  
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>>  
>>  
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>

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• **References:**

- ◆ **[Trying to connect with HP IPAQ hx2795](#)**
    - ◇ From: Rick Spiewak
  - ◆ **[Re: Trying to connect with HP IPAQ hx2795](#)**
    - ◇ From: Rick Spiewak
  - ◆ **[Re: Trying to connect with HP IPAQ hx2795](#)**
    - ◇ From: Chris De Herrera
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