

# Re: ActiveSync 4.0 85010014 and Other Errors with Dell Axim

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*Source:*

<http://www.tech-archive.net/Archive/PocketPC/microsoft.public.pocketpc.activesync/2005-11/msg00134.html>

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- *From:* "Chris De Herrera" <[spam@xxxxxxxxxxxxxxxxxxxx](mailto:spam@xxxxxxxxxxxxxxxxxxxx)>
  - *Date:* Fri, 4 Nov 2005 09:58:34 -0800
- 

Hi,  
Do you have folder redirection enabled? This is one source of the problem.

--  
Chris De Herrera  
<http://www.pocketpcfaq.com>  
<http://www.tabletpctalk.com>  
<http://www.pocketpctalk.com>  
<http://www.mobilitytalk.com>

"Hunter" <[hunter.french@xxxxxxxx](mailto:hunter.french@xxxxxxxx)> wrote in message  
<news:1131126435.576927.173710@xx>

- > I am having severe problems with the new ActiveSync 4.0 that shipped
- > with a
- > new Dell PocketPC. I have searched, googled, and now I am posting here.
- > Here
- > is a run-down of the scenario.
- >
- > 1. My users have redirected folders to their building's server. The
- > redirection is done using a GPO with only user settings enabled.
- >
- > 2. Various settings on my users' PC are controlled by a GPO with only
- > computer settings enabled.
- >
- > 3. Users in my environment run with standard (non-admin) rights.
- >
- > 4. The user has Windows XP SP2.
- >
- > 5. I granted admin rights to the user with the new handheld temporarily
- > so
- > that I could install ActiveSync as them. (This is all I had to do to
- > get
- > ActiveSync 3.8 working).
- >
- > 6. After the install, I am getting the dreaded 85010014 error.
- >

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- > 7. Over the course of troubleshooting this problem, the only way I can
- > get
- > it to work is to:
- >
- > a. Remove the PC from the OU with the GPO linked into the Computers
- > container.
- > b. Move the user's account from the OU with the GPO link into the Users
- >
- > container.
- > c. Delete the local folder for the user from C:\Documents and Settings
- >
- > So, I need some help because the user and the PC MUST have these GPO
- > settings applied. Does anyone have any suggestions for me?
- >
- > Sincerely,
- > Hunter
- >

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• **References:**

◆ [ActiveSync 4.0 85010014 and Other Errors with Dell Axim](#)

◇ From: Hunter

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