

## Re: Trying to sync an HP 5450

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*Source:*

<http://www.tech-archive.net/Archive/PocketPC/microsoft.public.pocketpc.activesync/2005-06/msg00023.html>

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- *From:* "Yossi" <yobanai@xxxxxxxxxxxx>
  - *Date:* Wed, 1 Jun 2005 21:01:32 -0700
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I have the same problem with my Ipaq 1900. The device is able to sync with my other computer, and my other Pocket PCs are also not able to sync with this desktop. I tried uninstalling, reinstalling, you name it, nothing works. Also tried swapping the USB ports, soft/hard reset of the device, changing the configuration, disabling all the Startup items in MSConfig – nothing seems to work. When I connect a device the computer tries to connect (I see it's "user authenticate" or something like this), then it disconnects.

Any ideas?

Yossi

"Christopher Emmons via PocketPCJunkies.com" <forum@xxxxxxxxxxxxxxxxxxxx> wrote in message

[news:dfeb3cfd0692484d9ac14b74b67ff287@xxxxxxxxxxxxxxxxxxxxxxxx](mailto:news:dfeb3cfd0692484d9ac14b74b67ff287@xxxxxxxxxxxxxxxxxxxxxxxx)

> Thanks for the suggestions. When I plug the USB cable from the cradle

> into

> the USB port on the computer (I'm not using a hub) the screen on the PDA

> lights up, but there is no indication of any new hardware detected by the

> desktop PC (running windows XP.)

>

> The LED on the 5450 flashes so that I know it is getting juice, but no

> response from the desktop PC.

>

> I am going to take it to work tonight and try to load active sync and

> outlook on a loaner laptop and see if I can get the system to recognize

> the

> 5450. If that does not work then I think I have figured out that there is

> something wrong with the 5450. Whenever I try to plug the cradle from my

> old 3600 in I still get a response from my desktop PC so I know the

> software is working on the desktop.

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> Message posted via PocketPCJunkies.com

> <http://www.pocketpcjunkies.com/Uwe/Forums.aspx/pocket-pc-activesync/200505/1>

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