

## Re: Synchronization Error

**Source:**

<http://www.tech-archive.net/Archive/PocketPC/microsoft.public.pocketpc.activesync/2005-01/0399.html>

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**Date:** 01/12/05

Date: Tue, 11 Jan 2005 22:15:46 -0500

On Tue, 11 Jan 2005 08:34:08 -0700, "Sean Preston"

<[seanpreston@qwest.net](mailto:seanpreston@qwest.net)> wrote:

>Hoping you can help. Recently purchased Dell X30. Syncd to Desktop(XP Home)  
>via USB Cradle and Laptop (XP Tablet) via IR. Now the pocket PC cannot  
>complete a sync to the desktop. It connects to desktop, begins sync and  
>after status bar reaches about 25% it goes gray and receive "Synchronization  
>Error" see attachment. Connects to laptop without a problem via IR and USB  
>Cradle. Tried to sync old Jornada to Desktop via USB Cradle and have same  
>result.  
>  
>Tried uninstall/reinstall, Delete Partnerships, upgrading to 3.8 and still  
>the same response. Please help!!

Have you tried a soft reset of the device? Are you using any firewall  
on the desktop computer?

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Rob Borek

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Please place all replies into the newsgroup so that others can benefit.