

microsoft.public.pocketpc.activesync: Internet unavailable from Pocket PC duely synced with my PC

## Internet unavailable from Pocket PC duely synced with my PC

**Source:**

<http://www.tech-archive.net/Archive/PocketPC/microsoft.public.pocketpc.activesync/2004-12/0491.html>

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**From:** Michel Merlin (*michel.merlin\_at\_laposte.net*)

**Date:** 12/20/04

Date: Mon, 20 Dec 2004 12:05:29 +0100

I have the same problem: PC and PocketPC sync properly, excepted that PocketPC can't see Internet, even while the PC-PocketPC connection is active and working properly for everything else.

- My PC is a 1999 laptop, W2KSP4, ActiveSync 3.7.1;
- my PocketPC is an HP iPaq h2215, Mobile PPC 2003, with a 256MB CF, a 256MB SD, and plenty software.
- the problem seems to come from ActiveSync and to be propagated and/or aggravated (and somewhat hidden) by other programs, particularly Journal Bar and AvantGo.

---ooOoo---

First I could access Internet. But in Jan-Feb 2004 I bought and installed Journal Bar with its JB Expansion Pack. This was convenient, I could sync at office, then on the bus-train-bus back home I could browse the news, weather, sport scores, and so.

Some time in spring, JB got "upgraded" to a new version with a new way of dealing with Internet and of handling the cache. From that moment I couldn't access Internet anymore. Unfortunately the problem, while widely reported by users, was consistently denied by the producer (OmegaOne) who always pretended a new version would fix it. The new version would come, the producer friends would come on the forum tout everything was right now, so each time I tried before complaining, but each time the flaw was still there; and reporting that the flaw hadn't been fixed as touted, got me banished even from browsing my own contributions to the forum. So, to get from the producer the support you have paid for, you must lie and pretend the program is working.

Then I uninstalled JB and JBEP and installed AvantGo (which was included in the HP Companion CD). AvantGo did work

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wonderfully... for just one day. Next day, sync would stall during preparation: in ActiveSync window, all other items went properly, but AvantGo would say something like "still 2min14s" or so, but the time announced (say "2min14s") would not change next time – only change after a soft reset.

*>From that moment on, I wasn't able any more to use anything on the net from IE on my PPC.*

Similar problem with MxConverter from TranCreative: its updates (currencies) had never worked quite properly, however they did work first, and after the JB and AvantGo debacle, MxConverter would never update again, excepted once: after I reported on TranCreative forum, they told me to try, I tried, it worked – but one hour later the problem was back and never went away since.

I assume OmegaOne and AvantGo (and TranCreative) are hiding some problems from customers, but it also seems that those problems are mostly due to Microsoft ActiveSync 3.7.1, either in the program itself, or in the instructions to use it (or in the user... however having produced software for 25 years I think I tried properly... but one can never be sure indeed).

Thanks to anyone who could help.

Paris, Mon 20 Dec 2004 12:05:30 +0100

----- Parent Message -----

From: "Chris De Herrera" <chris@cewindows.net>

Newsgroup: <news://msnews.microsoft.com/microsoft.public.pocketpc.activesync>

Message: [news://msnews.microsoft.com/edRM\\$Iz3EHA.4028@TK2MSFTNGP15.phx.gbl](news://msnews.microsoft.com/edRM$Iz3EHA.4028@TK2MSFTNGP15.phx.gbl)

Sent: Fri 10 Dec 2004 19:34:00 -0800

Subject: Re: Cannot access internet from Pocket PC connected to my PC

Hi,

Have you confirmed that ActiveSync – Tools – Options and the Pocket PC are setup to connect to the internet? Finally do you have a proxy setup on the Pocket PC?

----- Parent Message -----

From: "forceDev" <forceDev@discussions.microsoft.com>

Newsgroup: <news://msnews.microsoft.com/microsoft.public.pocketpc.activesync>

Message: <news://msnews.microsoft.com/BDB1D125-3022-417E-A651-BD93A17488D3@microsoft.com>

Sent: Fri 10 Dec 2004 07:13:03 -0800

Subject: Re: Cannot access internet from Pocket PC connected to my PC

No. I don't have any software firewall installed on my PC.

----- Parent Message -----

From: "Chris De Herrera" <chris@cewindows.net>

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Newsgroup: <news://msnews.microsoft.com/microsoft.public.pocketpc.activesync>

Message: [news://msnews.microsoft.com/usCT\\$7m3EHA.2592@TK2MSFTNGP09.phx.gbl](news://msnews.microsoft.com/usCT$7m3EHA.2592@TK2MSFTNGP09.phx.gbl)

Sent: Thu 9 Dec 2004 20:16:19 -0800

Subject: Re: Cannot access internet from Pocket PC connected to my PC

Hi,

Do you have a software firewall installed on the PC?

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Chris De Herrera

<http://www.cewindows.net>

<http://www.tabletpctalk.com>

<http://www.pocketpctalk.com>

<http://www.mobilitytalk.com>

----- Parent Message -----

From: "forceDev" <[forceDev@discussions.microsoft.com](mailto:forceDev@discussions.microsoft.com)>

Newsgroup: <news://msnews.microsoft.com/microsoft.public.pocketpc.activesync>

Message: <news://msnews.microsoft.com/E1A613DE-55EF-4BD6-B673-64102E56701E@microsoft.com>

Sent: Thu 9 Dec 2004 14:49:08 -0800

Subject: Cannot access internet from Pocket PC connected to my PC

I've HP iPAQ Pocket PC running Microsoft Pocket PC version

4.20.0. I connect my Pocket PC to my Desktop PC running Windows

XP Professional using ActiveSync 3.7.1 and USB cable. ActiveSync

detects the Pocket PC without any problem. I can access my

Pocket PC from my desktop pc but I cannot access internet from

my Pocket PC. My desktop is connected to 100 MBps LAN and we

don't use any proxy for getting on to internet. There 4-5 other

people in my group who don't have this problem. They have same

configuration as mine. I tried lots of things like reinstalling

ActiveSync, selecting The Internet for Pass through connection

etc. but nothing seem to solve the problem. Please

help...

Thanks.