

microsoft.public.pocketpc.activesync: Re: Internet extremely slow and unreliable from PPC

## Re: Internet extremely slow and unreliable from PPC

**Source:**

<http://www.tech-archive.net/Archive/PocketPC/microsoft.public.pocketpc.activesync/2004-08/0204.html>

---

**From:** Chris De Herrera (*chris\_at\_cewindows.net*)

**Date:** 08/08/04

Date: Sun, 8 Aug 2004 07:26:05 -0700

Hi,

Here's part of the problem. ActiveSync does not support using a proxy to access the internet. This is because ActiveSync acts like a proxy to the Pocket PC and there is no setting to setup the proxy.

Also keep in mind that the speed will vary depending on these factors:

1. How much is the internet being used by the PC? If the PC is download lots of data then the Pocket PC will download data slower.
2. How many applications are running on the Pocket PC? Try a soft reset and then open Internet Explorer on the Pocket PC before attempting the other apps. There is a delay in opening the apps since they are not in ram running already.

Also, I would suggest trying a true network connection rather than trying to use ActiveSync to connect to the internet.

--

Chris De Herrera

<http://www.cewindows.net>

<http://www.tabletpctalk.com>

<http://www.pocketpctalk.com>

"Michel Merlin" <michel.merlin@laposte.net> wrote in message news:OCT7gFveEHA.708@TK2MSFTNGP09.phx.gbl...

> I have a Compaq iPaq h2215, ActiveSync@ 3.7.1 Build  
> 4034, USB 1.1 connection to a Laptop W2KSP4 US,  
> which connects to Internet at 56K at home,  
> or at 10Mbps (but through a proxy) at office.  
>  
> Synchronization between PPC and PC has always been very slow  
> (weird that a 2003 device this price is only US\$1.1, but in  
> addition, every transfert is still way slower than the according  
> 1.5MB/s), but works. However the connections \*from the PPC to  
> the Internet\* are abnormally slow hence unreliable.  
>  
> The iPaq was bundled with AvantGo and other software. I bought  
> many additions, including Battery Pack  
>

## microsoft.public.pocketpc.activesync: Re: Internet extremely slow and unreliable from PPC

<http://www.handango.com/PlatformProductDetail.jsp?platformId=2&productType=2&productId=24948&revi>  
> and Journal Bar  
>  
>  
<http://www.handango.com/PlatformProductDetail.jsp?productType=2&platformId=2&productId=52103&revi>  
> and Journal Bar Expansion Pack  
>  
>  
<http://www.handango.com/PlatformProductDetail.jsp?platformId=2&productType=2&productId=91514&revi>  
>  
> JB retrieves web pages when connected so you can view them  
> later - while commuting for instance. Fine, excepted that, first  
> every page is very slow to render (I mean, even when the page is  
> already in the PPC), second, since JB v.2.03, links don't work  
> any more inside JB, so the pages that are only behind links are  
> practically unreachable offline.  
>  
> I then uninstalled JB and installed AvantGo (My AG version was  
> downloaded Sat 17 Jan 2004 from  
> <https://my.avantgo.com/downloads/AGCEIntegratedClientSetup.exe>  
> following the directions from my iPaq h2215 Companion CD). AG is  
> much faster between pages, but after the 1st sync (which went  
> smoothly), it never syncs again. The ActiveSync page  
> <http://www.microsoft.com/windowsmobile/downloads/activesync37.msp>  
> says:  
>  
> Notes  
> ~~~~~  
> If you use AvantGo and have installed an upgrade (such  
> as the AvantGo Security Upgrade for Pocket PC devices),  
> installing ActiveSync 3.7.1 will prevent AvantGo from  
> syncing properly.  
> To fix this problem, please reinstall the latest version  
> of AvantGo.  
>  
> However in July I had forgotten this and during the numerous  
> attempts at getting help from AvantGo's so-called "support",  
> they never bothered addressing this (the only point they care is  
> to wait 1 week before "answering", and to ask you to pay to get  
> faster "answers").  
>  
> I uninstalled AvantGo and installed the new beta 3 of JB - no  
> improvement: extremely slow and unreliable connection to  
> everything Internet, be it from Journal Bar, Internet Explorer  
> outside JB, but also currencies updates in MxConverter  
>  
<http://www.handango.com/PlatformProductDetail.jsp?productType=2&platformId=2&productId=31759&revi>  
> (a completely different and unrelated application).  
>  
> I uninstalled JB, but the problem persists: when I try to view a  
> web page, say « Français de Guantanamo: examen mardi des  
> demandes de mise en liberté » - AFP 03/08/2004 - 10:27  
> <http://pocketpc.msn.fr/services/news/fra/040803082652.gqfosf3p.asp>  
> or Yahoo ( <http://www.yahoo.com> ), I wait 25 to 90 seconds  
> before getting, either a "The page you are looking for cannot be  
> found" message, or the requested page but without its images.  
>  
> Unfortunately AvantGo can't be really uninstalled unless through  
> a Hard Reset of the PPC. So there are pieces of AvantGo left on  
> my PPC. I won't Hard Reset until I have a new good recent backup  
> of all my Laptop. And of course I won't reinstall AvantGo even  
> if a newer version.  
>  
> I guess my problem is due to bad programming at the same time in

microsoft.public.pocketpc.activesync: Re: Internet extremely slow and unreliable from PPC

> ActiveSync, AvantGo, and Journal Bar. Each one of those  
> companies rejects the fault onto others, and above all onto  
> users, but I guess the problem mostly comes from those 3  
> companies, first from MS with AS (don't be offended: the one who  
> offers the most service and takes the most responsibility, does  
> risk the most to be in failure). However other users have no  
> problems surfing the Internet from their PPC using ActiveSync.  
>  
> So, before doing my backup + Hard Reset, anyone has a hint at  
> what drags me down this way, and what I can do to it?  
>  
> {Excuse me to be this long. But I think long writing is long to  
> \*write\*, but not to \*read\* - provided complete and carefully  
> written, which I tried}.  
>  
> Paris, Thu 5 Aug 2004 15:35:20 +0200  
>