

Re: ActiveSync XP problem

Source:

<http://www.tech-archive.net/Archive/PocketPC/microsoft.public.pocketpc.activesync/2004-07/0381.html>

From: Raj Pillai (*YouMeAndTheMail_at_Softhome.net*)

Date: 07/14/04

Date: Wed, 14 Jul 2004 13:14:23 +0530

"Martin" <anonymous@discussions.microsoft.com> wrote in message news:2bc3b01c46960\$73930b90\$a601280a@phx.gbl...

- > We are running several AximX3's and X5's and an IPAQ 2210.
- > We use AS 3.7. All synced fine on 98SE. On XP networked
- > laptops or PC's they sync after a reboot then show errors
- > on contacts, tasks and calendar (resolution required but
- > no details). The MS tech support site suggests wcescomm
- > and wcesmgr log files will show the error. We do not have
- > any of these files at all. (98 machines did). Repl.dat is
- > present. The only workaround is a PC reboot then you get
- > one sync again.
- >
- > Can anyone help please?
- >
- > martin
- >
- >

Hi Martin,

If you are using Outlook, then disconnect your PPC from the computer and then search for a program called scanpst.exe. This is a small utility which will scan your *.pst file (the file that contains your personal information) for possible corruption and attempt to repair it. For more information, visit ----

<http://www.slipstick.com/problems/scanpst.htm>

Once done, soft reset the PPC and then attempt to synchronize. If it doesn't solve your problem, could you post the exact error message as it appears.

--
Regards,
Raj