

## Re: Adding Programs w/ActiveSync 3.7

**Source:**

<http://www.tech-archive.net/Archive/PocketPC/microsoft.public.pocketpc.activesync/2004-05/0345.html>

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**From:** Raj Pillai (*YouMeAndTheMail\_at\_Softhome.net*)

**Date:** 05/11/04

Date: Tue, 11 May 2004 22:31:33 +0530

<anonymous@discussions.microsoft.com> wrote in message  
news:b69401c43774\$ea356b80\$a001280a@phx.gbl...

> *Raj,*

>

> *Sorry for the delay in getting back to you on this ...*

> *had a very busy week and didn't get back to this issue.*

>

> *You seem to have identified the source of the problem. I*

> *went to my firewall software and manually added*

> *the "CeAppMgr.exe" application to the list of apps that*

> *would be granted access to the internet. From that time*

> *forward the installation of software has appeared to work*

> *without problem! Thanks for the advice.*

>

> *Two additional comments:*

>

> *First, my firewall typically advises me that software is*

> *attempting to access the internet and presents me with an*

> *option to allow or block access. I don't recall this*

> *application ever requesting such access. Furthermore it*

> *DID NOT appear on either the blocked or access-permitted*

> *list of applications. Evidently the attempt to access*

> *wasn't detected by my firewall. At any rate, it would be*

> *helpful if Microsoft provided a "heads up" about this*

> *fact. This prerequisite was certainly not self-evident.*

>

> *Second, does this imply that an internet connection is*

> *required in order to install software? What if*

> *ActiveSync was installed on a standalone PC with no*

> *network connection?*

>

> *Thanks again for your help!*

>

> *Marc*

Hi Marc,

Thank you for confirming my response. It will certainly help others in future.

Yes, the firewall application should advise you about the software attempting to access the Internet. As I had mentioned earlier, I use ZoneAlarm and it did prompt me with the notification. I am not sure why your Anti-virus didn't do it.

Activesync uses certain ports to communicate with the Pocket PC. The firewall in this case, is blocking the required port as security and therefore the problem arose. For more information about the ports, visit ---

<http://support.microsoft.com/default.aspx?scid=259369>

Therefore, this doesn't imply that an internet connection is required to install the software... its only implying that the necessary ports be unblocked for communication purpose.

If you installed Activesync on a standalone PC with the same Anti-virus software without internet access, you would face the same problem since the ports are blocked by the Anti-virus program.

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Regards,  
Raj