

## Re: Information type not synchronized

**Source:**

<http://www.tech-archive.net/Archive/PocketPC/microsoft.public.pocketpc.activesync/2004-04/0446.html>

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**Date:** 04/16/04

Date: Fri, 16 Apr 2004 22:38:14 +0530

"Jefferson" <anonymous@discussions.microsoft.com> wrote in message  
news:1d78a01c423b88e00bf090\$a301280a@phx.gbl...

> *ActiveSync is no longer synchronizing my calendar,*  
> *contacts and tasks. When I click on resolve I get the*  
> *following error:*  
>  
>  
> *Information type not synchronized*  
> *Items of one or more information types cannot be*  
> *synchronized. Disconnect and reconnect your device.*  
>  
> *I have uninstalled and reinstalled ActiveSync 3.7.1. I*  
> *have tried a hard reset on my Toshiba e740. I have deleted*  
> *all the tasks.*  
>  
> *Any ideas on how to solve would be greatly appreciated.*  
>  
> *Thanks,*  
>  
> *Jefferson*

Hello Jefferson,

I think the error might be due to a corrupt PST file. Run the Detect &  
Repair feature in Outlook on  
your computer ( this option is available under the Help menu).

If that doesn't solve the problem, try running scanpst.exe to repair the PST  
file... more information is available here ---

<http://www.slipstick.com/problems/scanpst.htm>

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Regards,  
Raj