

Port 25 automatically resetting

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- *From:* "Steve" <webmail@xxxxxxxxxxxxxxxxxxxxx>
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Thank you in advance for any responses to this....

I have Outlook 2003 with SP3 running on Windows XP with SP2.

I recently setup my Outlook to run email with Google's POP3 Gmail. According to Gmail, the setting should have POP3 set to:

- POP3 Port 995 with SSL
- SMTP Port 465 with SSL

I did this and everything works GREAT!

However, after a little while (sometimes minutes, sometimes days), my email stops working with the SMTP and I get the message that my ISP does not support SSL Encrypted SMTP. This is strange because it WAS working fine.

After some research, I discovered that the Outlook program spontaneously was resetting the SMTP port to port 25!

I tried to change it back to port 465, but it didn't work. I looked online and there was a suggestion to delete that email account and recreate it. I did this and it worked fine....UNTIL Outlook reset the port spontaneously to port 25 again!!!

Why does outlook keep resetting the SMTP port to port 25 for this email account?

I have Norton Internet Security version 15.5.0.23 (current) running. I can't imagine NIS to be doing this, but I have no idea?

Help?

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