

Re: Scantpst.exe errors scanning / problems importing old emails/co

Source: <http://www.tech-archive.net/Archive/Outlook/microsoft.public.outlook/2008-08/msg00688.html>

- *From:* "DL" <address@invalid>
 - *Date:* Mon, 18 Aug 2008 23:28:16 +0100
-

Hundreds of relevent mail weekly? – eek –
The OL MS site has a free backup addin that can be configured to run daily,
on exiting OL

"George F" <GeorgeF@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
news:028B5803-B360-442A-8A49-2F6425CBFF77@xxxxxxxxxxxxxxxxxxxx

Hi DL, yes I do have back ups but over a week old and I get hundreds of
emails weekly.

i will try one more time to Scantpst under the safe mode

Thanks everyone for your time and efforts.

George

"DL" wrote:

If scantpst.exe cannot repair it you will probably have to resort to third
party recovery tools, and pay for them. I'm not in a position to
reccomend

any.

Ensure you make a copy of the problem pst and use any tools on the copy
version

I dont suppose you have any backups?

"George F" <GeorgeF@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
news:54874786-FE43-46CF-9A2B-CF4D0228CA88@xxxxxxxxxxxxxxxxxxxx

OK Alias , After closing outlook and rebooting, I was able to
go to
'open
Data file' to go to my old PST file. But it wont open and
gives me the
orginial message:

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"Errors have been detected in the file
C:\Users\gflfel\AppData\local\Microsoft\Outlook\Outlook.pst.
Quit
Outlook
and all mail-enabled apps, and use the Inbox repair tool
(Scantpst.exe)
to
diagnose and repair errors in the file. For more info about the
repair
tool,
see help"

And so I decided to run Scantpst again. And again on Phase 6
it program
stops
and gives me the same error message:

" An error has occurred which caused the scan to be stopped.
No changes
have
been made to the scanned file" .

So I am still trying to access my old contacts and old emails
from my
older
PST files.

Thanks Diane for your input and time but now I am at the
stage above.

Help :(

"Diane Poremsky [MVP]" wrote:

Thanks for your prompt
response. The problem is I
cannot access my
old
emails or old contacts. So
there is nothing I can copy. I
am using a
fresh
pst file with no contacts or
old emails that I need for
work (but at
least
I

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can download new emails). I
cant even import my older
archived
emails
because
I get a message that this
profile is already in use
(that's also
what I
cant
figure out).

You said earlier that its in the profile:

Both
old
pst
and
new
pst
files
(outlook08)
are
in
the
same
location
and
both
show
on
the
account
settings
in
the
data
management
file
option
(but
the

So go to the folder list (ctrl+6) and move the
stuff over.

--

Diane Poremsky [MVP – Outlook]

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Outlook Tips: <http://www.outlook-tips.net/>

Outlook & Exchange Solutions Center:

<http://www.slipstick.com>

Outlook Tips by email:

dailytips-subscribe-request@xxxxxxxxxxxxxxxxxxxxxxxx

EMO – a weekly newsletter about Outlook
and Exchange:

EMO-NEWSLETTER-SUBSCRIBE-REQUEST@xxxxxxxxxxxxxxxxxxxxxxxx

You can access this newsgroup by visiting

<http://www.microsoft.com/office/community/en-us/default.aspx>

or point

your

newsreader to msnews.microsoft.com.

"George F"

<GeorgeF@xxxxxxxxxxxxxxxxxxxxxxxx>

wrote in message

news:235B510C-898D-4738-9831-F9FA3DC107E8@xxxxxxxxxxxxxxxxxxxxxxxx

RE:> Don't import the
messed up .pst. Use
File/Open. Then copy
whatever

messages
you want to
the new .pst
and close
the messed
up one and
delete
it.

Alias

Hi Alias,

Thanks for your prompt
response. The problem is I
cannot access my
old
emails or old contacts. So
there is nothing I can copy. I
am using a
fresh

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pst file with no contacts or
old emails that I need for
work (but at
least
I
can download new emails). I
cant even import my older
archived
emails
because
I get a message that this
profile is already in use
(that's also
what I
cant
figure out).

thanks again
George

"Alias" wrote:

George F
wrote:

I've
hit
a
brick
wall
and
really
could
use
some
help..

I
have
Vista
OS
and
using
Outlook
2007
All
of
sudden

Re: Scanpst.exe errors scanning / problems importing old emails/co

I'm
having
problems
opening
Outlook.
I
get
a
message
that
cannot
open
file
outlook.pst.
Errors
with
file:
"The
file
C:\Users\gflfefel\AppData\local\Microsoft\Outlook\Outlook.ps
cannot
open
and
has
an
error.
Run
Scanpst.exe"
(something
like
that
-I
can't
repeat
the
error
message
now
cause
outlook
now
opens
in
a
new
pst
file
I
created)

When

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I
tried
the
Outlook
2007
Inbox
repair
tool
using
Scanpst.exe,

I
get
another
error
message
on
phase
6
(out
of
8):
"

An
error
has
occurred
which
caused
the
scan
to
be
stopped.
No
changes
have
been
made
to
the
scanned
file"

All
programs
were
closed
before
the
scan.
Nothing

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except
the
IE.

Thanks
to
many
posters
here,
I
managed
to
understand
somewhat
what's
going
on.
So
I
added
another
Outlookpst
file
and
named
it
differently
(Outlook08).
And
I
made
it
the
default
file.
So
for
now,
I
can
at
least
receive
emails
&
work
using
outlook
(but
no
contacts

Re: Scanpst.exe errors scanning / problems importing old emails/co

or
old
emails).
Thanks
guys.

Both
old
pst
and
new
pst
files
(outlook08)
are
in
the
same
location
and
both
show
on
the
account
settings
in
the
data
management
file
option
(but
the
outlook08
is
the
default).
So
when
I
try
importing
the
data
from
the
old
to
the
new,

Re: Scantpst.exe errors scanning / problems importing old emails/co

it
tells
me
the
old
pst
file
is
in
use.
Outlook
is
open
and
I
am
using
the
new
outlook08
profile.
So
what
am
I
doing
wrong
to
import
the
data
and
is
there
another
way
to
repair
my
old
pst
file
since
the
Scantpst
option
is
not
working.

Do

Re: Scanpst.exe errors scanning / problems importing old emails/co

I
remove
the
old
pst
file
from
the
Data
file
management
option?

I
am
concerned
incase

I
cant
bring
it
back
(keeps
giving
me
errors
if

I
try
to
make
it
back
to
the
default
file)

Any
help
is
much
appreciated.
Thanks
in
advance
George

Don't
import the

Re: Scanpst.exe errors scanning / problems importing old emails/co

messed up
.pst. Use
File/Open.
Then copy
whatever
messages
you want to
the new .pst
and close
the messed
up one and
delete
it.

Alias