

Outlook keeps "forgetting" account password

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- *From:* "Jon Hynes" <jonhynes@xxxxxxxxxxxxxxxx>
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I am running Outlook 2002 as part of the Office 2002 Professional suite on a machine with MS Vista Home Premium.

Every time I open Outlook, the password for my account is apparently "forgotten" and needs to be typed in. However, when I do this, I get an error message:

"Task 'mail.bigpond.com - Sending and Receiving' reported error (0x800CCC92) : 'Your e-mail server rejected your login. Verify your user name and password in your account properties. Under Tools, click E-mail accounts. The server responded: ò "

But the error is not that the password has been incorrectly typed. If I close the error message, and press "Send & Receive" again, it all works without re-typing the password and continues to work throughout the session. However, as soon as I close Outlook, I lose the password and next time I re-open it (even if only a few seconds later), I have to repeat the procedure. This is despite the fact the password is correctly typed into (and retained by) the e-mail account setup screen.

Thanks in anticipation

Jon Hynes
Perth, Australia

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