

Re: Not All Outlook 2003 Email Attachments Go Out

Source: <http://www.tech-archive.net/Archive/Outlook/microsoft.public.outlook/2007-08/msg00620.html>

- *From:* Rick <Rick@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Tue, 14 Aug 2007 07:26:06 -0700
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Ok, I created a new profile.

Where do I check to verify that my old (current) profile is using Unicode?

No, I am not using the RoadRunner email service. I have a spam service called spamarrest and I am using their email service where my pop3 and smtp settings in Outlook are

Incoming Mail – mail.spamarrest.com

Outgoing Mail – smtp.spamarrest.com

I just opened up a Google email account. Are you suggesting that I use the Google email (pop3 and smtp) setting inside my new profile? If so, where would I get my Google smtp setting from?

Can I set up a new Outlook email account where I can use mail.spamarrest.com to get my email and whatever the Google smtp setting would be to send it? If so, do you know what the Google smtp setting is?

Thanks.

Rick

"BillR [MVP]" wrote:

The best way to fix a profile is to create a new one via the Mail icon in Control Panel. You don't do any exporting or importing – simply create the new profile with a new PST and use File | Open to open your old PST then copy everything over.

I'd test with a clean, new profile without anything copied first.

1.5 Gb is ok for Outlook 2003 as long as you are using a Unicode PST.

It could be a service issue or some sort of hiccup between Roadrunner services. Are you using their email server? If so, you might try adding

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another account from, say, Google and test with that when you have the problem.

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Bill R MVP

"Rick" <Rick@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
news:F8159CB5-1966-48D6-B0AF-20AE87B1B475@xxxxxxxxxxxxxxxxxxxx

Bill,

Thanks for responding.

No my Yahoo email account is used totally outside of Outlook.

If my pst file (which is pretty large and is about 1.5 GB) is exported and a new profile is created and that old profile is imported into the new profile the problem continues.

Would the sending issues have anything to do with large profiles? As I was saying, the attachments seem to go out around 70% of the time.

Another thing that I noticed is that my internet provider is Time Warner and I use their Road Runner cable service and that most often, but NOT always, when the attachments do NOT go out it is to someone else who also is using Road Runner.

If my profile is corrupted is their anyway to clean it up?

Any ideas as to what I should do?

Thanks.

Rick Bellefond
RB Data Services
www.rbdata.com

"BillR [MVP]" wrote:

The Yahoo account they go out in is added to Outlook as a POP3 account?
Sending issues can sometimes be caused by a corrupt profile.
Try with anew profile. Disable AVG integration always – you don't need it.

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Bill R MVP

"Rick" <Rick@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message

news:71A0A422-4F80-4B65-974A-2613A9180643@xxxxxxxxxxxxxxxxxxxx

Hi. I have an issue with Outlook 2003 (with all updates applied) running on a laptop that has Win XP SP 2 with all updates applied that has been very confusing to me for literally over 2 years.

I have called Microsoft support on several occasions and they have not been able to come up with a solution.

It seems like around 20% – 30% of the attachments that I send out do not get received.

I can go to the Sent folder and verify that they were attached.

If I go to my yahoo email account and send the same attachment to the same user they are ALWAYS received.

I have uninstalled and reinstalled Outlook 2003 several times.

I have tried disabling the anti-virus software (AVG) that I use.

None of the above have solved the issue.

Has anyone seen anything like this and have any ideas as to how I can fix it?

Thanks.

Rick Bellefond

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