

# Re: Not All Outlook 2003 Email Attachments Go Out

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- *From:* Rick <[Rick@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:Rick@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx)>
  - *Date:* Tue, 14 Aug 2007 06:10:04 -0700
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Bill,

Thanks for responding.

No my Yahoo email account is used totally outside of Outlook.

If my pst file (which is pretty large and is about 1.5 GB) is exported and a new profile is created and that old profile is imported into the new profile the problem continues.

Would the sending issues have anything to do with large profiles? As I was saying, the attachments seem to go out around 70% of the time.

Another thing that I noticed is that my internet provider is Time Warner and I use their Road Runner cable service and that most often, but NOT always, when the attachments do NOT go out it is to someone else who also is using Road Runner.

If my profile is corrupted is their anyway to clean it up?

Any ideas as to what I should do?

Thanks.

Rick Bellefond  
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"BillR [MVP]" wrote:

The Yahoo account they go out in is added to Outlook as a POP3 account?  
Sending issues can sometimes be caused by a corrupt profile. Try with anew profile. Disable AVG integration always – you don't need it.

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Bill R MVP

Re: Not All Outlook 2003 Email Attachments Go Out

"Rick" <Rick@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message  
news:71A0A422-4F80-4B65-974A-2613A9180643@xxxxxxxxxxxxxxxxxxxx

Hi. I have an issue with Outlook 2003 (with all updates applied) running on a laptop that has Win XP SP 2 with all updates applied that has been very confusing to me for literally over 2 years.

I have called Microsoft support on several occasions and they have not been able to come up with a solution.

It seems like around 20% – 30% of the attachments that I send out do not get received.

I can go to the Sent folder and verify that they were attached.

If I go to my yahoo email account and send the same attachment to the same user they are ALWAYS received.

I have uninstalled and reinstalled Outlook 2003 several times.

I have tried disabling the anti-virus software (AVG) that I use.

None of the above have solved the issue.

Has anyone seen anything like this and have any ideas as to how I can fix it?

Thanks.

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