

Re: Recurrent request for password

Source: <http://www.tech-archive.net/Archive/Outlook/microsoft.public.outlook/2007-03/msg01030.html>

- *From:* "Rolando E Creagh, MD FACS" <recreaghmd@xxxxxxxxxxxx>
 - *Date:* Sun, 18 Mar 2007 12:59:22 -0500
-

Oh, I did removed the search also, latter.
Cheers

—

Rolando E Creagh, MD FACS
<eiht27@xxxxxxxxxxxx> wrote in message
news:1174115168.985438.130280@xx

On Mar 10, 6:52 am, "Russ Valentine [MVP-Outlook]" <russ...@xxxxxxxxxxxx>
wrote:

I was just explaining that what support MSN has for Outlook is totally within their control and has nothing to do with Outlook. Your post is very unclear with regards to just what kind of account you have, but whatever it is, your issue is with MSN, not Outlook.

—
Russ Valentine
[MVP-Outlook]
"Rolando E Creagh, MD FACS" <recreag...@xxxxxxxxxxxx> wrote in message
news:%23VSx1UtYHHA.2640@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx

If you feel that way, I am sorry.
The fact is that I have 2GB of storage and yes, I also have the connector, but I saw no great advantage and even complicating and slowing the mail delivery. Thus I deleted it. This was the product of a very helpful support call, about 6 months ago, for other problem. But I was not using 2007 yet.
Having also a premium msn.com address, I see little advantage on a premium hotmail and they did agree with me at that time.

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Sorry I bother you.

"Russ Valentine [MVP-Outlook]" <russ...@xxxxxxxx>
wrote in message
news:OQzX4brYHHA.3272@xxxxxxxxxxxxxxxxxxxxxxxxxxxx

I see nothing here that would qualify you for ongoing support from hotmail unless you upgraded to a paid premium account and are using the connector they provide. You need to take this issue up with them. It is not an Outlook issue.

--
Russ Valentine
[MVP-Outlook]
"Rolando E Creagh, MD FACS"
<recreag...@xxxxxxxx> wrote in message
news:ea936IrYHHA.3268@xxxxxxxxxxxxxxxxxxxxxxxxxxxx

Good point.
My hotmail account is a legacy one, which I have since the early times of HM in the 1990s. I am also a MSN subscriber. Because of that and since the early days of a fee for hotmail, I was not only exempted of charges, but was given full storage capacity. And yes, it has been always fully supported by Outlook (of any flavor) for the same reason, even under W95. It is configure as an HTTP and to the following server:
HOTMAIL
SERVER:<http://services.msn.com/svcs/hotmail/httpmail.asp>
Out of 11 computers of different OS and Outlook flavors, only the one

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with 2007 exhibit the
behavior, irrespective of the
ISP, as I use a
different one when I am in
Europe.

Thanks for your interest,
Cheers

--

Rolando E Creagh, MD

FACS

"Russ Valentine

[MVP-Outlook]"

<russ...@xxxxxxxx> wrote

in message

news:%23pGOFLfYHHA.2556@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx

We are not
ignorant, as
you
suggested.
My point
was that to
troubleshoot
this further
we must
know why
your
hotmail
account
should
be
supported
by Outlook
(e.g., is it a
paid
premium
account?)
and if
so
how you
configured
it for
Outlook
2007.

--

Russ

Valentine

[MVP-Outlook]

Re: Recurrent request for password

"Rolando E
Creagh, MD
FACS"

<recreag...@xxxxxxxxxxx>

wrote in
message

news:%23MNiNxeYHHA.596@xxxxxxxxxxxxxxxxxxxxxxxxxxxx

Thanks
for
the
honest
comment.
The
only
observation

I
have
is
that
it
does
not
occur
with
O2003,
OXP
or
O2K,
which
I
also
use
in
others
computers.
Why
with
O2007?
Cheers.

"Russ
Valentine
[MVP-Outlook]"
<russ...@xxxxxxxxxxx>

wrote
in
message

[news:%23N\\$PldSYHHA.1296@xxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:news:%23N$PldSYHHA.1296@xxxxxxxxxxxxxxxxxxxxxxxxxxxx)

Re: Recurrent request for password

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You
are
assuming
this
is
an
Outlook
problem.
You
have
provided
no
evidence
to
that
effect.
You
are,
after
all,
using
Hotmail.

--

Russ
Valentine,
MD
FACC
[MVP-Outlook]
"Rolando
E
Creagh,
MD
FACS"

<recreag...@xxxxxxxxxxxx>

wrote

in

message

news:eNNTUBSYHHA.1296@xxxxxxxxxxxxxxxxxxxxxx

I
guest
the
experts
are
ignorant
about
this
problem.
Cheers

Re: Recurrent request for password

--

Rolando

E

Creagh,

MD

FACS

"Rolando

E

Creagh,

MD

FACS"

<recreag...@xxxxxxxxxxxx>

wrote

in

[messagenews:23GJm%23U6XHHA.3984@](mailto:news:23GJm%23U6XHHA.3984@)

Gentlemen,

When

Outlook

2007

open

and

mail

is

downloaded,

there

is

a

recurrent

showing

of

a

small

window

of

the

internet

E-Mail

for

my

Hotmail,

showing

the

server

and

requesting

my

User

Name

andPasswordevery

time.

Re: Recurrent request for password

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It
does
not
make
any
difference
if
I
check
every
the
"RememberPassword"
check
box.
Then
it
keep
coming
back
sometimes
2
or
3
times
before
it
gets
accepted
(?).
My
DSL
connection
is
good
at
6
mB.
The
OS
is
XP-SP2
on
a
new
T60p
Thinkpad.
The
server
URL
is
already

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Re: Recurrent request for password

entered
in
the
Trusted
list.
Is
there
anything
I
can
do
to
stop
this
stupid
thing?
Grateful
for
your
advice.
Cheers.

It is an issue with Outlook 2007 even though the "expert" on here swears it isn't. I have the same problem on a trial of Outlook 2007 on Win XP SP2 and it prompts me for password regularly regardless of account type(pop, imap, http). I have searched for months since I first tried Outlook 2007 and it did this so I went back to 2003. I love the interface of 2007 but I can't see paying money just to(there it went again asking for 10 different passwords so it is that often through out the day and it interupts whatever else you're doing)enter passwords into all seperate accounts. If I wanted to do that I'd check them all through their individual interfaces instead of one nice all in one spot. Anyway I don't know how to fix it yet, I've done all the things suggested for this problem on all other versions of Outlook and none have fixed it so far. I think it may have something to do with the fact that 2007 is more or less intended for Vista and from what I've read it doesn't use the Protected Storage Reg key starting with "S" that you see in all the other post on MS and they want you to take permission of and delete. A couple things people say fixes it for them(not me unfortunately but maybe for you) are to take permission over that reg key and under advanced make it inherit parental permissions but don't delete it. That worked for one guy I came across. Another guy said when he disabled the instant search it fixed it for him(do that in the tools trust center. Anyway it is a problem with Outlook and not your super oldschool Hotmail account. It does it with my old(one of the first like yours) and with new ones that I run through hotpop on a 127.0.0.1 proxy and every pop3 and every imap and has NOTHING to do with hotmail. Hope one of the fixes I have found help you, as for me back to Outlook 2k3 again:(

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