

Re: Outlook deleting mail from server, not downloading.

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- *From:* "Patrick Keenan" <test@xxxxxxx>
  - *Date:* Wed, 20 Dec 2006 23:28:02 -0500
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"Erna Jensen" <ewjensen@xxxxxxxx> wrote in message  
[news:DbRhh.17\\$k81.2@xxxxxxxxxxxxxxxxxxxx](mailto:news:DbRhh.17$k81.2@xxxxxxxxxxxxxxxxxxxx)

Hi

I have a problem with outlook express 6, that it downloads a list of messages on the SMTP server, then it stops as normal, but

- it does not tell how many messages there are/were
- it does not download any messages
- it deletes the messages off the server
- it does not play any sound or show any sign, that it has downloaded anything
- it does not show any error or anything.

Why this?

Try turning on logging and see what the conversation with the mail server looks like.

I will comment that when I have seen this kind of behaviour, it's been due to an anti-virus program permanently deleting mail as soon as it arrived.

Everything else seems to work.

Would it be possible to update outlook ex by the internet, there is "windows.update", but is there such a thing for outlook express?

OE updates are covered in Windows Updates.

HTH  
-pk

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BR  
Sonnich