



## Re: problems with pop3 and smtp

the next  
day, when it failed to work.

Normally, I POP3 to XXX.com and SMTP to XXX.com (for  
privacy  
reasons, I have replaced the actual domain name with  
"XXX").

When I run a test email sequence, I am able to Establish  
Network  
Connection, Find Incoming Mail Server (POP3), Find  
Outgoing Mail  
Server (SMTP). I can NOT Log onto the Incoming Mail  
Server (POP3). I  
am told that the pop3 and smtp servers can not be found.

I have tried checking the SSH protocols, and they are just as  
they  
should be. I have also verified that I have the correct domain  
names  
and that they are pingable through a command prompt (all  
fine,  
there).

I have tried changing passwords – that is not the issue. I have  
tried System Restores, but this has done nothing (I do know  
that I  
can no longer do a System Restore under Normal Mode, but  
only with  
Safe Mode).

I have run Spybot and cleaned my registry as far as I know  
how to,  
using that program. Still have my problem.

If I go to another computer and input the SAME details into  
an  
identical Outlook 2k3 system, I AM able to download and  
send  
messages fine.

If I try to POP3 or SMTP to another account on the  
XXX.com domain  
(or a gmail account which worked before), the system will  
NOT  
operate.

I have tried reinstalling the Outlook 2k3 software from  
scratch and  
then importing my .pst files,

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Oops – don't do that!

but this makes no difference. I have  
tried downloading Mozilla Thunderbird, and that software  
can not  
POP3, either, apparently.

Then this is not an Outlook issue – this is a communications  
issue/networking problem.

I do know that in Safe Mode with Networking, I AM able to  
download  
my messages (did not try sending), but the testing of the  
account  
through Outlook 2k3's test message option still shows an  
error  
logging on to the incoming server (POP3). When I reboot the  
system  
in Normal Mode, though, the same problems arise. I can see  
it  
receiving up to 50% before it notifies me of an error.

Anybody have any ideas why such a problem may have  
arisen and what I  
can do about it?

Thanks!

–Victor

I suspect you have a software firewall app running that is blocking  
this traffic. It won't be the Windows firewall, as that doesn't  
block outbound traffic. You may have antivirus software or a  
'security suite' doing it. The fact that you can communicate with  
the server in safe mode indicates that there's something loading up  
in normal mode that's preventing it.