



## Re: problems with pop3 and smtp

should be. I have also verified that I have the correct domain names and that they are pingable through a command prompt (all fine, there).

I have tried changing passwords – that is not the issue. I have tried System Restores, but this has done nothing (I do know that I can no longer do a System Restore under Normal Mode, but only with Safe Mode).

I have run Spybot and cleaned my registry as far as I know how to, using that program. Still have my problem.

If I go to another computer and input the SAME details into an identical Outlook 2k3 system, I AM able to download and send messages fine.

If I try to POP3 or SMTP to another account on the XXX.com domain (or a gmail account which worked before), the system will NOT operate.

I have tried reinstalling the Outlook 2k3 software from scratch and then importing my .pst files,

Oops – don't do that!

but this makes no difference. I have tried downloading Mozilla Thunderbird, and that software can not POP3, either, apparently.

Then this is not an Outlook issue – this is a communications issue/networking problem.

I do know that in Safe Mode with Networking, I AM able to download my messages (did not try sending), but the testing of the account through Outlook 2k3's test message option still shows an error logging on to the incoming server (POP3). When I reboot the system in Normal Mode, though, the same problems arise. I can see it receiving up to 50% before it notifies me of an error.

Anybody have any ideas why such a problem may have arisen and what I can do about it?

Thanks!

–Victor

## Re: problems with pop3 and smtp

I suspect you have a software firewall app running that is blocking this traffic. It won't be the Windows firewall, as that doesn't block outbound traffic. You may have antivirus software or a 'security suite' doing it. The fact that you can communicate with the server in safe mode indicates that there's something loading up in normal mode that's preventing it.