

Outlook 2000 CW and Exchange 2003 Read Receipts

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Good Evening

I am trying to prevent Read receipts from being automatically responded to in Outlook 2000 being setup with exchange 2003, in CW mode.

I have tried editing the key in the registry:

```
HKEY_CURRENT_USER\Software\Microsoft\Office\9.0\Outlook\Options\Mail\Receipt  
Response=dword:00000002
```

But this had no effect.

I have had a look at the article on Microsoft Knowledge Base (KB:324636)

<http://support.microsoft.com/default.aspx?scid=kb:en-us:324636>

However this is for exchange 2000, would this work in 2003 and if so, is it possible to download the hotfix without paying for Microsoft support.

Although I do not believe it would work if it is for 2000.

I have noticed that there are third party scripts/apps to completely block read receipt requests this but would prefer to avoid the 3rd party route, if possible.

Interestingly one client machine does not appear to be responding to read receipts, and the user believes this may be because Outlook was set to not respond, before it was switched to CW mode from Internet Mail mode. Could there be another reason why this client is not sending responses?

I have advised the client they should consider upgrading their Outlook to 2003, however they are running alot of applications that using the MAPI client for sending emails, and are reluctant to upgrade because of the Security Update that blocks emails being sent, I am aware of the public folders/Policy fix for this. But would prefer solving the problem with their current setup.

Any Help appreciated.

Regards

Paul

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