

# "Signature" problem

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- *From:* "susan" <[smcrey@xxxxxxxxxxxxxxxx](mailto:smcrey@xxxxxxxxxxxxxxxx)>
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Weirdest Outlook problem i've ever encountered and I've tried many things to help this user, but to no avail. The problem is:

Having NO problem making a signature to use, including a graphic, and setting it to be used as a default. That's working just fine. When the person sends me an email with that signature file, it comes in fine!

But, if she sends a msg. to another user in her company OR i reply to her msg and send it back to her, the msg. comes in with a paperclip as if there is an "attachment" when there is not.

I have checked many things, including the basic stuff on Exchange and everything appears to be set properly, BUT i'm thinking it must be a global configuration issue since all the users in the office have the same problem.

Other than the regular things in > options > mail format (including the security option "change auto download settings") i just can't seem to isolate the answer to this issue.

Can anyone help?

Thanks in advance --- this one's really puzzling!

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