

Re: Deny Request for Message Read Notification

Source: <http://www.tech-archive.net/Archive/Outlook/microsoft.public.outlook/2005-04/msg01052.html>

- *From:* "Brian Tillman" <tillman1952@xxxxxxxxxx>
 - *Date:* Fri, 8 Apr 2005 13:41:10 -0400
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Joseph Scalise <jscalise@xxxxxxxxxxxxxxxxxxxx> wrote:

Brian, I see the option there under "What to do to read receipt requests" but both radio buttons are greyed out, cannot select either.

I don't see any "What to do to read receipt requests". On Tools>Options>Email Options>Tracking Options at the top I see:

Use these options to verify the date and time a message has been received by the recipient.

Under this are three check boxes:
Process requests and responses on arrival
Process receipts on arrival
After processing, move receipts to

and then there's a text box containing a folder name and with a Browse button to its right. Below that, there's a check box that's titled

Delete blank voting and meeting responses after processing

The comes

For all messages I send, request

with two check boxes below that labeled

Read receipt

Re: Deny Request for Message Read Notification

Delivery receipt

Then comes a line, below which it reads

Use this option to decide how to respond to requests for read receipts.
Only applies to Internet Mail accounts.

This is followed by three radio buttons labeled

Always send a response
Never send a response
Ask me before sending a response

Finally, there's an OK and a Cancel button at the bottom right. All of the check boxes and buttons are active for me.

This obviously answers my question to Milly. Because I have a POP account in my profile along with my Exchange account, the options on this dialog box are active whereas you, with just an Exchange account, don't have the ability to enable them since they apply to Internet accounts only, as the dialog box says.

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Brian Tillman

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