

## Re: Sending and Receiving reported error (0X800CCC92)

**Source:** <http://www.tech-archive.net/Archive/Outlook/microsoft.public.outlook/2004-12/2635.html>

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**From:** Fran ([azlover\\_at\\_wowway.com](mailto:azlover_at_wowway.com))

**Date:** 12/18/04

Date: Sat, 18 Dec 2004 09:48:26 -0600

Thanks to all that responded. Brian and Jeff were correct, with Jeff being the closest. I changed the "user name" to my wife's "e-mail address", works perfect! Why is my wife's e-mail address her "username" and in my account the user name IS my user name. I never got an e-mail from the ISP to change the username.

Thanks again. Darrell

"Jeff Stephenson [MSFT]" <[stephenson@online.microsoft.com](mailto:stephenson@online.microsoft.com)> wrote in message news:1nmc6tca1b9if.dlg@jeff.stephenson.microsoft.com...

> On Fri, 17 Dec 2004 15:50:36 -0500, Brian Tillman wrote:

> >

> > *Either you're specifying the wrong username or the wrong password.*

>

> *Or the provider changed the way in which you're to authenticate – in your*

> *original post, the error included the phrase "change recognition mode".*

> *You might try your wife's full email address as the username rather.*

>

> --

> *Jeff Stephenson*

> *Outlook Development*

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