

## Re: Outlook 2003 – LDAP Directory Server

**Source:** <http://www.tech-archive.net/Archive/Outlook/microsoft.public.outlook/2004-12/1879.html>

---

**From:** neo [mvp outlook] (*neo\_at\_online.mvps.org*)

**Date:** 12/13/04

Date: Mon, 13 Dec 2004 12:31:22 -0800

If you can't get Outlook 2003 started in order to select Tools > Email accounts so you can remove the Microsoft Exchange & LDAP services, you can do this thru the mail applet in the control panel. (Microsoft Exchange is a view/change existing e-mail accounts and LDAP is a view/change directories and address books.)

"padraig" <padraig@discussions.microsoft.com> wrote in message news:D15180C4-1B3A-43F0-B9C9-AB9FA92CCDAE@microsoft.com...

> I have the same problem. I recently "upgraded" to Office XP. When I click  
> Outlook I get a screen that asks for Exchange server info (which I don't  
> have) and LDAP directory info before entering the Outlook Inbox page. I  
> can't

> send a new message, I get the "can't find LDAP Directory Server (81)"  
> message, though I can reply to message with some work. Also there is  
> nothing  
> in the address book, yet plenty in contacts. How can I get my email  
> working?

>

> "Brian Tillman" wrote:

>

>> TIM <anonymous@discussions.microsoft.com> wrote:

>>

>>> I just upgraded from Outlook 2000 to 2003. When I type

>>> in a name (ex. "Erin") I get an error message

>>>

>>> "Can't contact LDAP Directory server (81)"

>>

>> If you don't use an LDAP server, disable the service in your profile.

>> Tools>E-mail Accounts>View or change existing directories or address

>> books>Next. Select the LDAP service and click Remove.

>> --

>> Brian Tillman

>>

>>