

## Re: Outlook 2003 will not send a specific message

*Source:* <http://www.tech-archive.net/Archive/Outlook/microsoft.public.outlook/2004-11/3589.html>

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**From:** Bob Edsel (*bobxedsel\_at\_hotmail.com*)

**Date:** 11/29/04

Date: 29 Nov 2004 03:06:57 -0800

bobxedsel@hotmail.com (Bob Edsel) wrote in message  
news:<ae2aabaf.0411120754.569c24e9@posting.google.com>...  
> "BillR [MVP]" <BillR@removethisbitMVPS.org> wrote in message  
news:<uM2cf3YwEHA.2540@TK2MSFTNGP09.phx.gbl>...  
> > regenerated?  
> > Do you mean you created an new PST and imported or copied items into it or  
> > ... ?  
> >  
>  
> yes, Bob

It has finally happened again – a message has stuck in the outbox. I exited Outlook, deleted the old log file, then restarted Outlook and tried to send the stuck message. No new log file was created. A log was created when Outlook scanned the inbox, but all the entries related to the pop server, there was nothing about the smtp server.

I tried moving the message to another folder, then sending it – still nothing about smtp in the log file.

Copied both messages to another folder, send first the initial message, then the test message – first message went (smtp activity in log file) second message didn't.

Log file follows (user and domain names mangled for security, but otherwise untouched):

Bob

=====

```
2004.11.29 10:40:58 <<<< Logging Started (level is LTF_TRACE) >>>>
2004.11.29 10:40:58 userxyz.pop.uniabc.ac.uk: Synch operation started
(flags = 00000001)
2004.11.29 10:41:00 userxyz.pop.uniabc.ac.uk: UploadItems: 0 messages
to send
2004.11.29 10:41:00 userxyz.pop.uniabc.ac.uk: Synch operation
completed
```

microsoft.public.outlook: Re: Outlook 2003 will not send a specific message

2004.11.29 10:41:00 userxyz.pop.uniabc.ac.uk: Synch operation started  
(flags = 00000030)  
2004.11.29 10:41:04 userxyz.pop.uniabc.ac.uk: DoPOPDownload(flags =  
00000030, max msg = ffffffff): full items  
2004.11.29 10:41:04 POP3 (userxyz.pop.uniabc.ac.uk): Begin execution  
2004.11.29 10:41:04 POP3 (userxyz.pop.uniabc.ac.uk): =====  
Initial blob =====  
2004.11.29 10:41:04 POP3 (userxyz.pop.uniabc.ac.uk):  
=====

2004.11.29 10:41:04 POP3 (userxyz.pop.uniabc.ac.uk): Port: 110,  
Secure: no, SPA: no  
2004.11.29 10:41:04 POP3 (userxyz.pop.uniabc.ac.uk): Finding host  
2004.11.29 10:41:05 POP3 (userxyz.pop.uniabc.ac.uk): Connecting to  
host  
2004.11.29 10:41:06 POP3 (userxyz.pop.uniabc.ac.uk): Connected to host  
2004.11.29 10:41:06 POP3 (userxyz.pop.uniabc.ac.uk): <rx> +OK  
breezy.uniabc.ac.uk Cyrus POP3 v2.1.12 server ready  
<3007437730.1101724864@breezy.uniabc.ac.uk>  
2004.11.29 10:41:06 POP3 (userxyz.pop.uniabc.ac.uk): Authorizing to  
server  
2004.11.29 10:41:06 POP3 (userxyz.pop.uniabc.ac.uk): [tx] USER userxyz  
2004.11.29 10:41:06 POP3 (userxyz.pop.uniabc.ac.uk): <rx> +OK Name is  
a valid mailbox  
2004.11.29 10:41:06 POP3 (userxyz.pop.uniabc.ac.uk): [tx] PASS \*\*\*\*\*  
2004.11.29 10:41:06 POP3 (userxyz.pop.uniabc.ac.uk): <rx> +OK Maildrop  
locked and ready  
2004.11.29 10:41:06 POP3 (userxyz.pop.uniabc.ac.uk): Authorized to  
host  
2004.11.29 10:41:06 POP3 (userxyz.pop.uniabc.ac.uk): Connected to host  
2004.11.29 10:41:06 POP3 (userxyz.pop.uniabc.ac.uk): [tx] STAT  
2004.11.29 10:41:06 POP3 (userxyz.pop.uniabc.ac.uk): <rx> +OK 0 0  
2004.11.29 10:41:06 POP3 (userxyz.pop.uniabc.ac.uk): ==== Comparing  
server and local blobs ====  
2004.11.29 10:41:06 POP3 (userxyz.pop.uniabc.ac.uk):  
=====

2004.11.29 10:41:07 POP3 (userxyz.pop.uniabc.ac.uk): Do deletions:  
LoS: no  
2004.11.29 10:41:07 POP3 (userxyz.pop.uniabc.ac.uk): Disconnecting  
from host  
2004.11.29 10:41:07 POP3 (userxyz.pop.uniabc.ac.uk): [tx] QUIT  
2004.11.29 10:41:07 POP3 (userxyz.pop.uniabc.ac.uk): <rx> +OK  
2004.11.29 10:41:07 POP3 (userxyz.pop.uniabc.ac.uk): Disconnected from  
host  
2004.11.29 10:41:07 POP3 (userxyz.pop.uniabc.ac.uk): ===== No blob  
changes =====  
2004.11.29 10:41:07 POP3 (userxyz.pop.uniabc.ac.uk):  
=====

2004.11.29 10:41:07 POP3 (userxyz.pop.uniabc.ac.uk): End execution  
2004.11.29 10:41:07 userxyz.pop.uniabc.ac.uk: ReportStatus:  
RSF\_COMPLETED, hr = 0x00000000  
2004.11.29 10:41:07 userxyz.pop.uniabc.ac.uk: Synch operation

completed  
2004.11.29 10:46:06 userxyz.pop.uniabc.ac.uk: Synch operation started  
(flags = 00000001)  
2004.11.29 10:46:06 userxyz.pop.uniabc.ac.uk: UploadItems: 0 messages  
to send  
2004.11.29 10:46:06 userxyz.pop.uniabc.ac.uk: Synch operation  
completed  
2004.11.29 10:46:06 userxyz.pop.uniabc.ac.uk: Synch operation started  
(flags = 00000030)  
2004.11.29 10:46:07 userxyz.pop.uniabc.ac.uk: DoPOPDownload(flags =  
00000030, max msg = ffffffff): full items  
2004.11.29 10:46:07 POP3 (userxyz.pop.uniabc.ac.uk): Begin execution  
2004.11.29 10:46:07 POP3 (userxyz.pop.uniabc.ac.uk): =====  
Initial blob =====  
2004.11.29 10:46:07 POP3 (userxyz.pop.uniabc.ac.uk):  
=====

2004.11.29 10:46:07 POP3 (userxyz.pop.uniabc.ac.uk): Port: 110,  
Secure: no, SPA: no  
2004.11.29 10:46:07 POP3 (userxyz.pop.uniabc.ac.uk): Finding host  
2004.11.29 10:46:07 POP3 (userxyz.pop.uniabc.ac.uk): Connected to host  
2004.11.29 10:46:07 POP3 (userxyz.pop.uniabc.ac.uk): <rx> +OK  
breezy.uniabc.ac.uk Cyrus POP3 v2.1.12 server ready  
<32382128.1101725165@breezy.uniabc.ac.uk>  
2004.11.29 10:46:07 POP3 (userxyz.pop.uniabc.ac.uk): Authorizing to  
server  
2004.11.29 10:46:07 POP3 (userxyz.pop.uniabc.ac.uk): [tx] USER userxyz  
2004.11.29 10:46:07 POP3 (userxyz.pop.uniabc.ac.uk): <rx> +OK Name is  
a valid mailbox  
2004.11.29 10:46:07 POP3 (userxyz.pop.uniabc.ac.uk): [tx] PASS \*\*\*\*\*  
2004.11.29 10:46:07 POP3 (userxyz.pop.uniabc.ac.uk): <rx> +OK Maildrop  
locked and ready  
2004.11.29 10:46:07 POP3 (userxyz.pop.uniabc.ac.uk): Authorized to  
host  
2004.11.29 10:46:07 POP3 (userxyz.pop.uniabc.ac.uk): Connected to host  
2004.11.29 10:46:07 POP3 (userxyz.pop.uniabc.ac.uk): [tx] STAT  
2004.11.29 10:46:07 POP3 (userxyz.pop.uniabc.ac.uk): <rx> +OK 0 0  
2004.11.29 10:46:07 POP3 (userxyz.pop.uniabc.ac.uk): ===== Comparing  
server and local blobs =====  
2004.11.29 10:46:07 POP3 (userxyz.pop.uniabc.ac.uk):  
=====

2004.11.29 10:46:07 POP3 (userxyz.pop.uniabc.ac.uk): Do deletions:  
LoS: no  
2004.11.29 10:46:07 POP3 (userxyz.pop.uniabc.ac.uk): Disconnecting  
from host  
2004.11.29 10:46:07 POP3 (userxyz.pop.uniabc.ac.uk): [tx] QUIT  
2004.11.29 10:46:07 POP3 (userxyz.pop.uniabc.ac.uk): <rx> +OK  
2004.11.29 10:46:07 POP3 (userxyz.pop.uniabc.ac.uk): Disconnected from  
host  
2004.11.29 10:46:07 POP3 (userxyz.pop.uniabc.ac.uk): ===== No blob  
changes =====  
2004.11.29 10:46:07 POP3 (userxyz.pop.uniabc.ac.uk):

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=====
2004.11.29 10:46:07 POP3 (userxyz.pop.uniabc.ac.uk): End execution
2004.11.29 10:46:07 userxyz.pop.uniabc.ac.uk: ReportStatus:
RSF_COMPLETED, hr = 0x00000000
2004.11.29 10:46:07 userxyz.pop.uniabc.ac.uk: Synch operation
completed
2004.11.29 10:51:26 userxyz.pop.uniabc.ac.uk: Synch operation started
(flags = 00000001)
2004.11.29 10:51:26 userxyz.pop.uniabc.ac.uk: UploadItems: 0 messages
to send
2004.11.29 10:51:26 userxyz.pop.uniabc.ac.uk: Synch operation
completed
2004.11.29 10:51:26 userxyz.pop.uniabc.ac.uk: Synch operation started
(flags = 00000030)
2004.11.29 10:51:26 userxyz.pop.uniabc.ac.uk: DoPOPDownload(flags =
00000030, max msg = ffffffff): full items
2004.11.29 10:51:26 POP3 (userxyz.pop.uniabc.ac.uk): Begin execution
2004.11.29 10:51:26 POP3 (userxyz.pop.uniabc.ac.uk): =====
Initial blob =====
2004.11.29 10:51:26 POP3 (userxyz.pop.uniabc.ac.uk):
=====
2004.11.29 10:51:26 POP3 (userxyz.pop.uniabc.ac.uk): Port: 110,
Secure: no, SPA: no
2004.11.29 10:51:26 POP3 (userxyz.pop.uniabc.ac.uk): Finding host
2004.11.29 10:51:26 POP3 (userxyz.pop.uniabc.ac.uk): Connected to host
2004.11.29 10:51:26 POP3 (userxyz.pop.uniabc.ac.uk): <rx> +OK
breezy.uniabc.ac.uk Cyrus POP3 v2.1.12 server ready
<1149508420.1101725485@breezy.uniabc.ac.uk>
2004.11.29 10:51:26 POP3 (userxyz.pop.uniabc.ac.uk): Authorizing to
server
2004.11.29 10:51:26 POP3 (userxyz.pop.uniabc.ac.uk): [tx] USER userxyz
2004.11.29 10:51:26 POP3 (userxyz.pop.uniabc.ac.uk): <rx> +OK Name is
a valid mailbox
2004.11.29 10:51:26 POP3 (userxyz.pop.uniabc.ac.uk): [tx] PASS *****
2004.11.29 10:51:26 POP3 (userxyz.pop.uniabc.ac.uk): <rx> +OK Maildrop
locked and ready
2004.11.29 10:51:26 POP3 (userxyz.pop.uniabc.ac.uk): Authorized to
host
2004.11.29 10:51:26 POP3 (userxyz.pop.uniabc.ac.uk): Connected to host
2004.11.29 10:51:26 POP3 (userxyz.pop.uniabc.ac.uk): [tx] STAT
2004.11.29 10:51:26 POP3 (userxyz.pop.uniabc.ac.uk): <rx> +OK 0 0
2004.11.29 10:51:26 POP3 (userxyz.pop.uniabc.ac.uk): ===== Comparing
server and local blobs =====
2004.11.29 10:51:26 POP3 (userxyz.pop.uniabc.ac.uk):
=====
2004.11.29 10:51:26 POP3 (userxyz.pop.uniabc.ac.uk): Do deletions:
LoS: no
2004.11.29 10:51:26 POP3 (userxyz.pop.uniabc.ac.uk): Disconnecting
from host
2004.11.29 10:51:26 POP3 (userxyz.pop.uniabc.ac.uk): [tx] QUIT
2004.11.29 10:51:26 POP3 (userxyz.pop.uniabc.ac.uk): <rx> +OK
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2004.11.29 10:51:26 POP3 (userxyz.pop.uniabc.ac.uk): Disconnected from host  
2004.11.29 10:51:26 POP3 (userxyz.pop.uniabc.ac.uk): ===== No blob changes =====  
2004.11.29 10:51:26 POP3 (userxyz.pop.uniabc.ac.uk):  
=====

2004.11.29 10:51:26 POP3 (userxyz.pop.uniabc.ac.uk): End execution  
2004.11.29 10:51:26 userxyz.pop.uniabc.ac.uk: ReportStatus: RSF\_COMPLETED, hr = 0x00000000  
2004.11.29 10:51:26 userxyz.pop.uniabc.ac.uk: Synch operation completed  
2004.11.29 10:56:30 userxyz.pop.uniabc.ac.uk: Synch operation started (flags = 00000001)  
2004.11.29 10:56:30 userxyz.pop.uniabc.ac.uk: UploadItems: 1 messages to send  
2004.11.29 10:56:30 SMTP (smtp.uniabc.ac.uk): Begin execution  
2004.11.29 10:56:30 userxyz.pop.uniabc.ac.uk: Synch operation started (flags = 00000030)  
2004.11.29 10:56:30 userxyz.pop.uniabc.ac.uk: DoPOPDownload(flags = 00000030, max msg = ffffffff): full items  
2004.11.29 10:56:30 POP3 (userxyz.pop.uniabc.ac.uk): Begin execution  
2004.11.29 10:56:30 POP3 (userxyz.pop.uniabc.ac.uk): =====  
Initial blob =====  
2004.11.29 10:56:30 POP3 (userxyz.pop.uniabc.ac.uk):  
=====

2004.11.29 10:56:30 POP3 (userxyz.pop.uniabc.ac.uk): Port: 110, Secure: no, SPA: no  
2004.11.29 10:56:30 POP3 (userxyz.pop.uniabc.ac.uk): Finding host  
2004.11.29 10:56:30 POP3 (userxyz.pop.uniabc.ac.uk): Connected to host  
2004.11.29 10:56:30 POP3 (userxyz.pop.uniabc.ac.uk): <rx> +OK breezy.uniabc.ac.uk Cyrus POP3 v2.1.12 server ready <3513439247.1101725789@breezy.uniabc.ac.uk>  
2004.11.29 10:56:30 POP3 (userxyz.pop.uniabc.ac.uk): Authorizing to server  
2004.11.29 10:56:30 POP3 (userxyz.pop.uniabc.ac.uk): [tx] USER userxyz  
2004.11.29 10:56:30 POP3 (userxyz.pop.uniabc.ac.uk): <rx> +OK Name is a valid mailbox  
2004.11.29 10:56:30 POP3 (userxyz.pop.uniabc.ac.uk): [tx] PASS \*\*\*\*\*  
2004.11.29 10:56:30 POP3 (userxyz.pop.uniabc.ac.uk): <rx> +OK Maildrop locked and ready  
2004.11.29 10:56:30 POP3 (userxyz.pop.uniabc.ac.uk): Authorized to host  
2004.11.29 10:56:30 POP3 (userxyz.pop.uniabc.ac.uk): Connected to host  
2004.11.29 10:56:30 POP3 (userxyz.pop.uniabc.ac.uk): [tx] STAT  
2004.11.29 10:56:30 POP3 (userxyz.pop.uniabc.ac.uk): <rx> +OK 1 3947  
2004.11.29 10:56:30 POP3 (userxyz.pop.uniabc.ac.uk): [tx] UIDL  
2004.11.29 10:56:30 POP3 (userxyz.pop.uniabc.ac.uk): <rx> +OK unique-id listing follows  
2004.11.29 10:56:30 POP3 (userxyz.pop.uniabc.ac.uk): <rx> 1 992444084.114176  
2004.11.29 10:56:30 POP3 (userxyz.pop.uniabc.ac.uk): <rx> .

Re: Outlook 2003 will not send a specific message

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2004.11.29 10:56:30 POP3 (userxyz.pop.uniabc.ac.uk): [tx] LIST  
2004.11.29 10:56:30 POP3 (userxyz.pop.uniabc.ac.uk): <rx> +OK scan  
listing follows  
2004.11.29 10:56:30 POP3 (userxyz.pop.uniabc.ac.uk): <rx> 1 3947  
2004.11.29 10:56:30 POP3 (userxyz.pop.uniabc.ac.uk): <rx> .  
2004.11.29 10:56:30 POP3 (userxyz.pop.uniabc.ac.uk): ===== Comparing  
server and local blobs =====  
2004.11.29 10:56:30 POP3 (userxyz.pop.uniabc.ac.uk): 992444084.114176  
: new  
2004.11.29 10:56:30 POP3 (userxyz.pop.uniabc.ac.uk):  
=====

2004.11.29 10:56:30 POP3 (userxyz.pop.uniabc.ac.uk): [tx] RETR 1  
2004.11.29 10:56:30 POP3 (userxyz.pop.uniabc.ac.uk): <rx> +OK Message  
follows  
2004.11.29 10:56:30 SMTP (smtp.uniabc.ac.uk): Port: 25, Secure: no,  
SPA: no  
2004.11.29 10:56:30 SMTP (smtp.uniabc.ac.uk): Finding host  
2004.11.29 10:56:30 SMTP (smtp.uniabc.ac.uk): Connecting to host  
2004.11.29 10:56:30 SMTP (smtp.uniabc.ac.uk): Connected to host  
2004.11.29 10:56:30 SMTP (smtp.uniabc.ac.uk): <rx> 220  
deluge.uniabc.ac.uk ESMTP Exim 4.43 Mon, 29 Nov 2004 10:56:28 +0000  
2004.11.29 10:56:30 SMTP (smtp.uniabc.ac.uk): [tx] EHLO UCP23  
2004.11.29 10:56:30 SMTP (smtp.uniabc.ac.uk): <rx>  
250-deluge.uniabc.ac.uk Hello rac23.cp.uniabc.ac.uk [130.88.117.23]  
2004.11.29 10:56:30 SMTP (smtp.uniabc.ac.uk): <rx> 250-SIZE 52428800  
2004.11.29 10:56:30 SMTP (smtp.uniabc.ac.uk): <rx> 250-PIPELINING  
2004.11.29 10:56:30 SMTP (smtp.uniabc.ac.uk): <rx> 250 HELP  
2004.11.29 10:56:30 SMTP (smtp.uniabc.ac.uk): Authorized to host  
2004.11.29 10:56:30 SMTP (smtp.uniabc.ac.uk): Connected to host  
2004.11.29 10:56:30 SMTP (smtp.uniabc.ac.uk): [tx] MAIL FROM: <\*\*\*\*\*>  
2004.11.29 10:56:30 SMTP (smtp.uniabc.ac.uk): <rx> 250 OK  
2004.11.29 10:56:30 SMTP (smtp.uniabc.ac.uk): [tx] RCPT TO: <\*\*\*\*\*>  
2004.11.29 10:56:30 SMTP (smtp.uniabc.ac.uk): <rx> 250 Accepted  
2004.11.29 10:56:30 SMTP (smtp.uniabc.ac.uk): [tx] DATA  
2004.11.29 10:56:30 SMTP (smtp.uniabc.ac.uk): <rx> 354 Enter message,  
ending with "." on a line by itself  
2004.11.29 10:56:30 SMTP (smtp.uniabc.ac.uk): [tx]  
.  
2004.11.29 10:56:31 SMTP (smtp.uniabc.ac.uk): <rx> 250 OK  
id=1CYjCm-0006bh-71  
2004.11.29 10:56:34 POP3 (userxyz.pop.uniabc.ac.uk): Do deletions:  
LoS: no  
2004.11.29 10:56:34 POP3 (userxyz.pop.uniabc.ac.uk): [tx] DELE 1  
2004.11.29 10:56:34 POP3 (userxyz.pop.uniabc.ac.uk): <rx> +OK message  
deleted  
2004.11.29 10:56:34 POP3 (userxyz.pop.uniabc.ac.uk): Disconnecting  
from host  
2004.11.29 10:56:34 POP3 (userxyz.pop.uniabc.ac.uk): [tx] QUIT  
2004.11.29 10:56:34 POP3 (userxyz.pop.uniabc.ac.uk): <rx> +OK  
2004.11.29 10:56:34 POP3 (userxyz.pop.uniabc.ac.uk): Disconnected from  
host

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2004.11.29 10:56:34 POP3 (userxyz.pop.uniabc.ac.uk): ===== Updates  
to blob =====

2004.11.29 10:56:34 POP3 (userxyz.pop.uniabc.ac.uk):  
&B992444084.114176

2004.11.29 10:56:34 POP3 (userxyz.pop.uniabc.ac.uk): ===== Final  
blob =====

2004.11.29 10:56:34 POP3 (userxyz.pop.uniabc.ac.uk):  
&B992444084.114176

2004.11.29 10:56:34 POP3 (userxyz.pop.uniabc.ac.uk):

=====

2004.11.29 10:56:34 POP3 (userxyz.pop.uniabc.ac.uk): End execution

2004.11.29 10:56:34 userxyz.pop.uniabc.ac.uk: ReportStatus:

RSF\_COMPLETED, hr = 0x00000000

2004.11.29 10:56:34 SMTP (smtp.uniabc.ac.uk): End execution

2004.11.29 10:56:34 userxyz.pop.uniabc.ac.uk: Synch operation  
completed

2004.11.29 10:56:34 userxyz.pop.uniabc.ac.uk: ReportStatus:

RSF\_COMPLETED, hr = 0x00000000

2004.11.29 10:56:34 userxyz.pop.uniabc.ac.uk: Synch operation  
completed