

Re: Double signatures in templates – Office 2003 w/SP1

Source: <http://www.tech-archive.net/Archive/Outlook/microsoft.public.outlook/2004-10/4099.html>

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Date: 10/21/04

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See my response to your other post.

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Sue Mosher, Outlook MVP

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Microsoft Outlook Programming - Jumpstart for

Administrators, Power Users, and Developers

<http://www.outlookcode.com/jumpstart.aspx>

"Jeff Giroux" <dabungis@nothere.com> wrote in message
news:Oco4gQ7rEHA.3288@TK2MSFTNGP12.phx.gbl...

I have multiple PC's in use right now by my users all using the same image. I installed Office 2003 with SP1 and now they have a extra signature showing up at the top when they open a template. The user would usually setup the template just like a new email. They would type what they want, and then put their signature at the bottom, then save as an Outlook Template. When they open the template to send it out, an extra signature shows up at the top of the message. Has anyone else seen this. It also happened when we had Office XP w/SP2 and then we installed the SP3 patch. The SP3 patch caused the same problem.

We've tried a number of things. One of them includes turning the auto signature insertion option off. With the option off, they can open their templates as they had saved them with no extra signature showing up at top. However, now when they create a new message or reply to a message, they have to manually insert their signature.

It's no big deal for me. I've been telling them to leave auto signature on, then if they open a template just highlight the one on top and delete. You know how users get though.

If anyone else has seen this or has a fix for it, please help me.

Thanks,

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Jeff Giroux