

Re: Outlook Email

Source: <http://www.tech-archive.net/Archive/Outlook/microsoft.public.outlook/2004-09/1853.html>

From: Milly Staples [MVP – Outlook] (*MillyS_at_donteventhinkaboutmailingmemvps.org*)

Date: 09/08/04

Date: Tue, 7 Sep 2004 23:35:13 -0700

YES!!!!

Milly Staples [MVP – Outlook]

Post all replies to the group to keep the discussion intact. Due to the (insert latest virus name here) virus, all mail sent to my personal account will be deleted without reading.

After searching google.groups.com and finding no answer, anonymous@discussions.microsoft.com asked:

| I think I'm looking for a different outcome. If I use #2
| and set a specific number of minutes, will emails open
| automatically when I go to Outlook? That's what it used
| to do. I opened Outlook and the emails showed up right
| away. I don't want to wait for them. Is there a setting
| for that?

| Ann

|| -----Original Message-----

|| Okay, I know that you know this, but what does "2. Schedule an
|| automatic send/receive every ____ minutes" mean to you? To me, it
|| means you can set an INTERVAL for Outlook to send/receive – as in
|| every 10 minutes.

||

|| ---

|| Milly Staples [MVP – Outlook]

||

|| Post all replies to the group to keep the discussion intact. Due to
|| the (insert latest virus name here) virus, all mail sent to my
|| personal account will be deleted without reading.

||

|| After searching google.groups.com and finding no answer,
|| anonymous@discussions.microsoft.com asked:

||

||| Maybe we are looking at different versions of Microsoft
||| Outlook. I have Outlook 2002. I went to Define
||| Send/Receive Groups, but there is nothing there about
||| intervals. I get to mark a box for Online and Offline.
||| My choices for when Outlook is online are 1.Include this
||| group in send/receive (F9) 2. Schedule an automatic
||| send/receive every ____ minutes. 3. Perform an automatic
||| send/receive when exiting. My choices for when Outlook is
||| offline are 1. Include this group in send/receive (F9).
||| 2. Schedule and automatic send/receive every ____minutes.
||| For both online and offline I have chosen #1.

|||
||| When I open Outlook no new emails appear. When I hit the
||| F9 key, they appear. I have found that sometimes after I
||| hit the F9 key and the new emails appear I do get an error
||| message. Here it is:

|||
||| Task 'mail.comcast.net – Sending' reported error
||| (0x8004210B) : 'The operation timed out waiting for a
||| response from the sending (SMTP) server. If you continue
||| to receive this message, contact your server administrator
||| or Internet service provider (ISP).'

|||
||| I don't understand the error because I get all the new
||| emails.

|||
||| I still think the new emails should appear when I open
||| Outlook.

||| Ann

||| -----Original Message-----

||| Tools->Send/Receive->Send/Receive Settings->Define Send/Receive
||| Groups.

||| --

||| Milly Staples [MVP – Outlook]

|||
||| Post all replies to the group to keep the discussion intact. Due
||| to the (insert latest virus name here) virus, all mail sent to my
||| personal account will be deleted without reading.

|||
||| After searching google.groups.com and finding no answer,
||| anonymous@discussions.microsoft.com asked:

|||
||| Can you tell me specifically where to set an interval?
||| Nowhere in the send/receive settings do I see the word
||| interval.

||| Ann

||| -----Original Message-----

||| If you define a send/receive INTERVAL, you will get an automatic

||||| polling when you open Outlook.

|||||

||||| --

||||| Milly Staples [MVP – Outlook]

|||||

||||| Post all replies to the group to keep the discussion intact. Due
||||| to the (insert latest virus name here) virus, all mail sent to my
||||| personal account will be deleted without reading.

|||||

||||| After searching google.groups.com and finding no answer,
||||| anonymous@discussions.microsoft.com asked:

|||||

||||| I had never been to Tools->Send/Receive Settings on
||||| Outlook before. Again, all the settings look
||||| correct. "Include this group in send/receive (F9)" is
||||| checked for both online and offline. That appears to be
||||| the automatic setting. Because I had never seen a
||||| reference to F9 before, I tried hitting the F9 key and all
||||| the emails came into Outlook. But they still won't do it
||||| automatically when I open Outlook. The F9 key gives me
||||| the ability to get the emails, but I still think it should
||||| be automatic. (So I feel like I'm making some progress
||||| with your help!)

|||||

|||||

||||| As to your question about testing the settings. Yes, I
||||| have and they always test fine. I have never gotten an
||||| error message.

|||||

||||| Ann

|||||

||||| -----Original Message-----

- ||||| 1. Comcast runs your mail server. Outlook is the client.
- ||||| 2. You will need to set a defined send/receive interval for
||||| Outlook to automatically collect mail on startup. Tools-
||||| Send/Receive->Send/Receive
||||| Settings. Set your polling time from there. It will force
||||| collection when you open.
- ||||| 3. Set your mail to send automatically when collected. It is
||||| in the same dialog as above.

|||||

||||| Did you ever test your settings when you stopped getting mail?
||||| What error message did you get there?

|||||

|||||

||||| --

||||| Milly Staples [MVP – Outlook]

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||||| Post all replies to the group to keep the discussion intact.
||||| Due to the (insert latest virus name here) virus, all mail
||||| sent to my personal account will be deleted without reading.

|||||||
||||||| After searching google.groups.com and finding no answer,
||||||| anonymous@discussions.microsoft.com asked:

|||||||
||||||| I don't get an error message. I currently use Comcast and
||||||| have Microsoft Outlook as my mail server. When I open
||||||| Outlook, all my emails should automatically open in
||||||| Outlook. They don't. They stay at Comcast's Webmail.
||||||| Last week Outlook worked fine. I have checked and
||||||| rechecked all the account settings in Outlook and as far
||||||| as I can tell, everything is set correctly. Comcast does
||||||| not offer support for Outlook and I am totally stumped.

|||||||
||||||| Ann

|||||||
||||||| -----Original Message-----
||||||| Okay – the crystal ball method is not working. What error
||||||| message do you get?

|||||||
||||||| --
||||||| Milly Staples [MVP – Outlook]

|||||||
||||||| Post all replies to the group to keep the discussion intact.
||||||| Due to the (insert latest virus name here) virus, all mail
||||||| sent to my personal account will be deleted without reading.

|||||||
||||||| After searching google.groups.com and finding no answer,
||||||| anonymous@discussions.microsoft.com asked:

|||||||
||||||| When I test the account settings it tells me everything is
||||||| fine.

|||||||
||||||| Ann

|||||||
||||||| -----Original Message-----
||||||| And when you test your account settings, does it all work
||||||| or is there an error message?

|||||||
||||||| --
||||||| Milly Staples [MVP – Outlook]

|||||||
||||||| Post all replies to the group to keep the discussion
||||||| intact. Due to the (insert latest virus name here) virus,
||||||| all mail sent to my personal account will be deleted
||||||| without reading.

|||||||
||||||| After searching google.groups.com and finding no answer,
||||||| anonymous@discussions.microsoft.com asked:

|||||||
||||||| Everything is configured correctly as far as I can see.

|||||||
||||||| Ann

||||||| -----Original Message-----

||||||| Nope – have you tried looking at your account settings as
||||||| laid out by Comcast on their website?

|||||||

||||||| --

||||||| Milly Staples [MVP – Outlook]

|||||||

||||||| Post all replies to the group to keep the discussion
||||||| intact. Due to the (insert latest virus name here) virus,
||||||| all mail sent to my personal account will be deleted
||||||| without reading.

|||||||

||||||| After searching google.groups.com and finding no answer,
||||||| Ann asked:

|||||||

||||||| I am hoping someone can solve a problem for me. I am
||||||| trying to use Outlook as my email server through
||||||| Comcast. It initially worked. Now my emails no longer
||||||| come to Outlook, but stay at the Comcast Webmail. As
||||||| far as I can tell, I have everything configured
||||||| correctly in Outlook. Any ideas why this is not working?

|||||||

||||||| Ann

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