

microsoft.public.outlook: Re: Mail goes straight to 'Deleted Items'. Not good!

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Spamfree! <spamfree@123456.com> wrote:

> *Hello group; I'm using Outlook v. 9. Here's what's happening (not very
> often, but too often).*

No need to post more than once.

If you have Junk E-mail enabled, in addition to the Junk Senders and Adult Content Senders list, there is also a junk mail filter that scans the body of the message and flags messages as junk based on the content it finds. This filter, to the best of my knowledge, cannot be disabled as long as the other junk mail handling is enabled.

If I remember Outlook 2000 correctly, the default behavior for the junk mail organizer is to display the subject of a message a color you select, rather than move the message into a separate folder or delete it. My suggestion is to remove the rule that deleted junk mail and allow Outlook to simply color the subject line so that you can review all suspect messages prior to deleting them manually, or change the rule to move the messages to a folder instead of deleting them. You can then review the messages in that folder prior to deleting them.

Also, make sure you have "stop processing more rules" on your rule that delivers specific messages to the inbox to prevent the subsequent rules from overriding the first one.

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Brian Tillman