

Re: Outlook clients can't authenticate to Exchange 2000 server, but logged onto domain

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From: Roady [MVP] (*newsgroups_DELETE__at__DELETE_sparnaaij_NO._.SPAM_net*)

Date: 06/08/04

Date: Tue, 8 Jun 2004 10:30:38 +0200

Thing to check;

Is the IP-address of the Exchange server still correct and static?

Can they connect to a foldershare on the server?

Are the permissions still set correctly?

Have you recreated the mail profile already?

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Robert Sparnaaij [MVP-Outlook]

www.howto-outlook.com

Tips of the month:

-Creating Signatures

-Create an Office XP CD slipstreamed with Service Pack 3

"allisa" <allisahui@yahoo.com> wrote in message

news:uyVp5ASTEHA.2128@TK2MSFTNGP09.phx.gbl...

> This is a weird one. Has anyone ever experienced this?

>

> I have Exchange 2000 server running. Suddenly this morning, NONE of the

> outlook clients (Outlook 2000 and XP) from all workstation are able to

> logon

> to the Exchange server. The logon box keeps popping up like you're not

> authenticated to the domain. When I manually enter the the user id,

> password, and domain info this is the error message I get: "Your logon

> information was incorrect. Check your username and domain, then type your

> password again..."

>

> However, I am already successfully logged onto the domain and am able to

> access all network resources, except Exchange.

>

> So I'm thinking that maybe it a MAPI issue. However, I am able to go to a

> workstation, logon as the administrator, create a outlook profile, and am

> able to access the mailbox with no authentication issues. But if I logon

> as

> another user on the same workstation, I can't successfully authentication

> with Outlook.

>

> It seems like a permission issue, so I even tried giving a user as a

> member

> of the admins group, but that didn't help.

>

> Virus scan also comes clean.

>

> Any suggestions? Would sure appreciate it.

microsoft.public.outlook: Re: Outlook clients can't authenticate to Exchange 2000 server, but logged onto domain

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