

Re: pop and smtp errors unique to machine

Source: <http://www.tech-archive.net/Archive/Outlook/microsoft.public.outlook/2004-06/1422.html>

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Are you **absolutely** sure the account is configured correctly?

See your ISP's help site. I see the doc

http://www.cogeco.ca/files/pdf/userguides_on/internet/Add_email_account_Outlook6.pdf

which suggests that you should not be using Secure SSL, yet the error message below suggests that you have set it?

Hope this is useful to you. Let us know.

rms

Gary Roach wrote:

> *I'm using windows xp home and i'm running into pop and smtp errors using*
> *outlook. i've verified on another machine that the account works and the*
> *settings i'm using are correct. when i try "test account settings" for the*
> *account using outlook the "log on to pop" fails and the "send test e-mail"*
> *fails. i've also tried using outlook express and i get the following pop*
> *error:*
>
> *The connection to the server has failed. Account: 'pop.cogeco.ca', Server:*
> *'pop.cogeco.ca', Protocol: POP3, Port: 110, Secure(SSL): No, Socket Error:*
> *10061, Error Number: 0x800CCC0E*
>
> *i've scanned for spyware using spybot and it comes up clean. any ideas?*
> *thanks for the help*
>
> gary
>