

Cannot use email links from Internet Explorer

Source: <http://www.tech-archive.net/Archive/Outlook/microsoft.public.outlook/2004-06/1408.html>

From: Pam (*anonymous_at_discussions.microsoft.com*)

Date: 06/05/04

Date: Sat, 5 Jun 2004 04:48:01 -0700

Can any one help please.

I have recently upgraded from Outlook Express to Outlook 2003 (via Office 2003) and whenever I click on an e-mail link on a website (Internet Explorer 6.0) I get a message saying "cannot perform requested operation as mail client is not the default client or is incorrectly installed". When this message is cleared approximately 62 blank web pages come on the screen and freeze up IE 6.0. I have checked the settings in IE 6.0 and it says the default client is Outlook, I have also checked the settings in Outlook which also says that it is the default client. I have also tried re-installing Outlook all to no avail. Can anyone out there sort this problem

Thanks

Pam