

## Stuck Message, Err: 0x800CCC0F, 0x8004210A, Corrupt ??

*Source:* <http://www.tech-archive.net/Archive/Outlook/microsoft.public.outlook/2004-04/7420.html>

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*From:* Jim Nickerson (*spamtrap\_at\_cox.net*)

*Date:* 04/29/04

Date: Wed, 28 Apr 2004 20:19:18 -0700

Outlook 2003 stalls for a long time then produces err 0x800CCC0F if McAfee is enabled or err 0x8004210A if McAfee is disabled. If I use web mail to remove the "BAD" message all returns to normal.

Maybe I can forward this "BAD" message to someone at Microsoft who can look at the header/message content for some kind of unexpected sequence which upsets Outlook?

Jim Nickerson  
janickerson at hotmail.com

stuck message  
Outlook takes a long time  
Maybe due to corrupt headers.  
--- with McAfee virus scan ---

Task 'spamtrap - Receiving' reported error  
(0x800CCC0F) : 'The connection to the server was  
interrupted. If this

problem continues, contact your server administrator or  
Internet service provider (ISP).'

---Outlook Log begin ---  
2004.04.27 13:10:02 spamtrap: Synch operation started  
(flags = 00000001)  
2004.04.27 13:10:02 spamtrap: UploadItems: 0 messages to  
send  
2004.04.27 13:10:02 spamtrap: Synch operation completed  
2004.04.27 13:10:02 spamtrap: Synch operation started  
(flags = 00000030)  
2004.04.27 13:10:02 spamtrap: DoPOPDownload(flags =  
00000030, max msg = ffffffff): full items  
2004.04.27 13:10:02 POP3 (pop.west.cox.net): Begin  
execution

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2004.04.27 13:10:02 POP3 (pop.west.cox.net): =====  
Initial blob =====  
2004.04.27 13:10:02 POP3 (pop.west.cox.net):  
=====

2004.04.27 13:10:02 POP3 (pop.west.cox.net): Port: 110,  
Secure: no, SPA: no  
2004.04.27 13:10:02 POP3 (pop.west.cox.net): Finding host  
2004.04.27 13:10:02 POP3 (pop.west.cox.net): Connecting  
to host  
2004.04.27 13:10:02 POP3 (pop.west.cox.net): Connected to  
host  
2004.04.27 13:10:02 POP3 (pop.west.cox.net): <rx> +OK  
InterMail POP3 server ready.  
2004.04.27 13:10:02 POP3 (pop.west.cox.net): Authorizing  
to server  
2004.04.27 13:10:02 POP3 (pop.west.cox.net): [tx] USER  
spamtrap  
2004.04.27 13:10:02 POP3 (pop.west.cox.net): <rx> +OK  
please send PASS command  
2004.04.27 13:10:02 POP3 (pop.west.cox.net): [tx] PASS  
\*\*\*\*\*  
2004.04.27 13:10:03 POP3 (pop.west.cox.net): <rx> +OK  
spamtrap is welcome here  
2004.04.27 13:10:03 POP3 (pop.west.cox.net): Authorized  
to host  
2004.04.27 13:10:03 POP3 (pop.west.cox.net): Connected to  
host  
2004.04.27 13:10:03 POP3 (pop.west.cox.net): [tx] STAT  
2004.04.27 13:10:03 POP3 (pop.west.cox.net): <rx> +OK 1  
2716  
2004.04.27 13:10:03 POP3 (pop.west.cox.net): [tx] UIDL  
2004.04.27 13:10:04 POP3 (pop.west.cox.net): <rx> +OK 1  
messages  
2004.04.27 13:10:04 POP3 (pop.west.cox.net): <rx> 1  
<20040427090042.HUSK23317.fed1rmmtai06.cox.net@nxlikxibf.c  
om>  
2004.04.27 13:10:04 POP3 (pop.west.cox.net): <rx> .  
2004.04.27 13:10:04 POP3 (pop.west.cox.net): [tx] LIST  
2004.04.27 13:10:04 POP3 (pop.west.cox.net): <rx> +OK 1  
messages  
2004.04.27 13:10:04 POP3 (pop.west.cox.net): <rx> 1 2716  
2004.04.27 13:10:04 POP3 (pop.west.cox.net): <rx> .  
2004.04.27 13:10:04 POP3 (pop.west.cox.net): =====  
Comparing server and local blobs =====  
2004.04.27 13:10:04 POP3 (pop.west.cox.net):  
<20040427090042.HUSK23317.fed1rmmtai06.cox.net@nxl  
ikxibf.com> : new  
2004.04.27 13:10:04 POP3 (pop.west.cox.net):  
=====

2004.04.27 13:10:04 POP3 (pop.west.cox.net): [tx] RETR 1  
2004.04.27 13:10:04 POP3 (pop.west.cox.net): <rx> +OK

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2716 octets  
2004.04.27 13:14:04 POP3 (pop.west.cox.net): Connected to host  
2004.04.27 13:14:04 POP3 (pop.west.cox.net): Disconnected from host  
2004.04.27 13:14:04 POP3 (pop.west.cox.net): End execution  
2004.04.27 13:14:04 spamtrap: ReportStatus: RSF\_COMPLETED, hr = 0x800ccc0f  
2004.04.27 13:14:04 spamtrap: Synch operation completed  
2004.04.27 13:14:09 Resource manager terminated

--- Outlook log end ---  
---no McAfee virus scan ---

Task 'spamtrap - Receiving' reported error (0x8004210A) : 'The operation timed out waiting for a response from the

receiving (POP) server. If you continue to receive this message, contact your server administrator or Internet service

provider (ISP).'

---outlook log begin ---  
2004.04.28 20:02:46 <<<< Logging Started (level is LTF\_TRACE) >>>>  
2004.04.28 20:02:46 spamtrap: Synch operation started (flags = 00000001)  
2004.04.28 20:02:46 spamtrap: UploadItems: 0 messages to send  
2004.04.28 20:02:46 spamtrap: Synch operation completed  
2004.04.28 20:02:46 spamtrap: Synch operation started (flags = 00000030)  
2004.04.28 20:02:46 spamtrap: DoPOPDownload(flags = 00000030, max msg = ffffffff): full items  
2004.04.28 20:02:46 POP3 (pop.west.cox.net): Begin execution  
2004.04.28 20:02:46 POP3 (pop.west.cox.net): =====  
Initial blob =====  
2004.04.28 20:02:46 POP3 (pop.west.cox.net):  
=====

2004.04.28 20:02:46 POP3 (pop.west.cox.net): Port: 110, Secure: no, SPA: no  
2004.04.28 20:02:46 POP3 (pop.west.cox.net): Finding host  
2004.04.28 20:02:46 POP3 (pop.west.cox.net): Connecting to host  
2004.04.28 20:02:46 POP3 (pop.west.cox.net): Connected to host  
2004.04.28 20:02:46 POP3 (pop.west.cox.net): <rx> +OK  
InterMail POP3 server ready.

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2004.04.28 20:02:46 POP3 (pop.west.cox.net): Authorizing  
to server  
2004.04.28 20:02:46 POP3 (pop.west.cox.net): [tx] USER  
spamtrap  
2004.04.28 20:02:46 POP3 (pop.west.cox.net): <rx> +OK  
please send PASS command  
2004.04.28 20:02:46 POP3 (pop.west.cox.net): [tx] PASS  
\*\*\*\*\*  
2004.04.28 20:02:55 POP3 (pop.west.cox.net): <rx> +OK  
spamtrap is welcome here  
2004.04.28 20:02:55 POP3 (pop.west.cox.net): Authorized  
to host  
2004.04.28 20:02:55 POP3 (pop.west.cox.net): Connected to  
host  
2004.04.28 20:02:55 POP3 (pop.west.cox.net): [tx] STAT  
2004.04.28 20:02:56 POP3 (pop.west.cox.net): <rx> +OK 1  
2716  
2004.04.28 20:02:56 POP3 (pop.west.cox.net): [tx] UIDL  
2004.04.28 20:02:56 POP3 (pop.west.cox.net): <rx> +OK 1  
messages  
2004.04.28 20:02:56 POP3 (pop.west.cox.net): <rx> 1  
<20040427090042.HUSK23317.fed1rmmtai06.cox.net@nxlikxibf.c  
om>  
2004.04.28 20:02:56 POP3 (pop.west.cox.net): <rx> .  
2004.04.28 20:02:56 POP3 (pop.west.cox.net): [tx] LIST  
2004.04.28 20:02:56 POP3 (pop.west.cox.net): <rx> +OK 1  
messages  
2004.04.28 20:02:56 POP3 (pop.west.cox.net): <rx> 1 2716  
2004.04.28 20:02:56 POP3 (pop.west.cox.net): <rx> .  
2004.04.28 20:02:56 POP3 (pop.west.cox.net): =====  
Comparing server and local blobs =====  
2004.04.28 20:02:56 POP3 (pop.west.cox.net):  
    <20040427090042.HUSK23317.fed1rmmtai06.cox.net@nxi  
kxibf.com> : new  
2004.04.28 20:02:56 POP3 (pop.west.cox.net):  
=====

2004.04.28 20:02:56 POP3 (pop.west.cox.net): [tx] RETR 1  
2004.04.28 20:02:57 POP3 (pop.west.cox.net): <rx> +OK  
2716 octets  
2004.04.28 20:04:11 POP3 (pop.west.cox.net): End execution  
2004.04.28 20:04:11 spamtrap: ReportStatus:  
RSF\_COMPLETED, hr = 0x8004210a  
2004.04.28 20:04:11 spamtrap: Synch operation completed  
2004.04.28 20:04:30 Resource manager terminated  
---- Outlook log end----

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