

Re: embeds vs attachments

Source: <http://www.tech-archive.net/Archive/Outlook/microsoft.public.outlook/2004-04/4387.html>

From: Milly Staples [MVP – Outlook] (*MillyS_at_donteventhinkaboutmailingmemvps.org*)

Date: 04/18/04

Date: Sun, 18 Apr 2004 16:15:51 -0700

No, only Outlook RTF format is the problem as only 2 mail clients can interpret the message format correctly. Outlook and Eudora.

HTML has its own problems as many people routinely block HTML mail or use a client (Outlook 97 or Pine for example) that cannot read HTML. Plain Text is always the safest bet when having formatting problems.

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Milly Staples [MVP – Outlook]

Post all replies to the group to keep the discussion intact. Due to the (insert latest virus name here) virus, all mail sent to my personal account will be deleted without reading.

After searching google.groups.com and finding no answer, Aardvark asked:

| Thanks folks!

|

| Thought for the day....if you use HTML format does the same problem apply?

|

| Danny

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| "Milly Staples [MVP – Outlook]"

| <MillyS@donteventhinkaboutmailingmemvps.org> wrote in message
| news:%23hpxj0WJEHA.3120@TK2MSFTNGP09.phx.gbl...

|| One correction – the file is winmail.dat, not mail.dat.

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|| Milly Staples [MVP – Outlook]

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|| Post all replies to the group to keep the discussion intact. Due to
|| the (insert latest virus name here) virus, all mail sent to my
|| personal account will be deleted without reading.

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|| After searching google.groups.com and finding no answer,
|| ipmarketing@spamcop.net asked:

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||| The issue is to do with the message format.

|||

||| SMTP mail is in 7-bit ASCII and files are attached and wrapped to preserve the 8-bit data. However, MS mail clients support 'Rich Text' allowing fonts, colours etc. and allows attachments to be inserted in-line in the document.

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||| When a Rich Text document is sent the whole message is wrapped in a file called mail.dat (from memory) and the MS Client at the other end unwraps this and represents the message formatted and with inline attachments etc. But, if the recipient isn't using an MS mail client then they'll get the plain body text plus a single attachment called mail.dat which they won't know what to do with...and it's more than just the actual attachment as it includes all the Rich Text formatting of your message too.

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||| So the solution is to send the message as plain text and then attach your file. you'll then see the attachment at the bottom of the page (or in the header in Outlook 2003) and not in-line. Your recipient will then get the message (in plain text) and your attachment fine :-)

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||| .../Iain

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||| -----Original Message-----

||| Dear all,

|||

||| A little confused. I attached a file to an email and sent it but the person did not receive the attachment. Looking at the sent item it appears the document became embedded rather than attached....but how and why could he not see it?

|||

||| Thanks,

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||| Danny

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