

## Outlook 2002 / EFS bug report

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I am currently implementing XP EFS on a corporate network and suggesting that users encrypt their user profile folder (\Documents and Settings\username). This would typically include the Outlook temp/attachments folder. After encrypting, it is no longer possible to save attachments from Outlook 2002 to a volume that does not support EFS (in our case, this is typically done with LAN shares). An error, "cannot save attachment," is returned. Run-time workarounds include opening and resaving the attachment or saving the file locally before copying. Of course the issue can be resolved by decrypting the Outlook temp path (using cipher from the command line, as this is a hidden folder), or modifying this Outlook path prior to applying EFS.

Typically when copying an encrypted file to an unsupported volume, a notice is displayed indicating that encryption will be lost. This is the first time I've encountered an application erroring with EFS decryption. I'm aware of the workarounds, but this is a roll-out to many thousands of users and a further understanding of this seemingly Outlook-specific issue would be appreciated. Anyone have technical details about this?

Thanks for your help,

Chris