

Outlook 2003 Email Signature Nightmares

Source: <http://www.tech-archive.net/Archive/Outlook/microsoft.public.outlook/2004-03/8009.html>

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Date: 03/25/04

Date: Thu, 25 Mar 2004 15:54:53 +1100

Hi all.

I have never had so many problems with such a simple concept before. I have deployed new Windowx XP machines with Office 2003 Pro with an SBS 2003 server and want a standard signature without buying a third party addon for exchange. I have set everybody's email to HTML format, and use Word as the editor in each case.

I created a brand new signature in Word, using the signature Advanced Edit, really basic, with some bold and underlining and nothing else. One particular user (the boss, incidentally) is having trouble when replying to emails sent to him, and creating new emails. When he creates an email, the signature text is fully justified and smeared across the screen. I checked Word paragraph and normal font settings in the normal.dot template, and they are set to left justify. I checked the HTML code and it appears to be justified, and changing the styles to left align didnt seem to fix it. OK, so I create a new, blank HTML file and hand code a new signature without all of the office tag and other crap that word throws in there. Same bloody problem. The signature is full justified and looks awful when sending. When a remote user receives it, it looks ok, but when the remote user hits reply, the signature changes back to full justify.

In addition, when the user replies to emails, some HTML emails are fine but other HTML emails become 1.5 spaced, throughout the original message and the new reply component making the whole thing look a mess. Plain text and rich text replies are ok.

Is there some foolproof way of creating a signature in Outlook without all these hassles? It shouldn't have to be a complex myriad of word and outlook settings and different formats just to get a basic signature at the bottom of an email.

Any help greatly appreciated!

Regards,
Damon