

# Re: Outlook 2003 sending via exchange instead of pop3

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*From:* Nick Cavalancia ([nickc\\_at\\_remove-comsphere.com](mailto:nickc_at_remove-comsphere.com))

*Date:* 02/25/04

Date: Wed, 25 Feb 2004 12:18:52 -0500

Also, take a look at

[http://www.mapistore.com/Outlook/Groupware/Review\\_00263\\_index.html](http://www.mapistore.com/Outlook/Groupware/Review_00263_index.html)

This may meet your needs.

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Comsphere - "Where Knowledge Transfer is Key"

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"Nick Cavalancia" <[nickc@remove-comsphere.com](mailto:nickc@remove-comsphere.com)> wrote in message  
news:ORqczel%23DHA.1796@TK2MSFTNGP12.phx.gbl...

> Becuase Exchange supports the SMTP namespace (as does Internet mail).

>

> From the OL2003 Help (this should do it):

>

> Show All

> Hide All

> If you have set up multiple e-mail accounts (e-mail account: The server  
> name, user name, password, and e-mail address used by Outlook to connect  
> to

> an e-mail service. You create the e-mail account in Outlook by using  
> information provided by your administrator or Internet service provider  
> (ISP) in Microsoft Outlook, you can specify which account to use when  
> sending a message.

>

> 1.. In the message, click Accounts.

> 2.. Click the account you want to use.

> Notes

>

> a.. By default, e-mail is sent by using the account specified as the  
> default in the E-Mail Accounts Wizard (Tools, E-mail Accounts command).  
For

> example, your default account may be your work e-mail account, but you can  
> specify to send a message from another e-mail account, such as your  
personal

> Internet service provider (ISP) (ISP: A business that provides access to  
the

> Internet for such things as electronic mail, chat rooms, or use of the  
World

> Wide Web. Some ISPs are multinational, offering access in many locations,

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> while others are limited to a specific region.) account.  
> a.. Sending messages from your ISP account may require you to be  
connected  
> to that provider in order to receive permission to use the e-mail server.  
> Contact your network administrator or ISP for more information.  
>  
>  
> --  
> Nick Cavalancia  
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> Fax: 954.791.6763  
> "Adam Gordon" <info@sbadesign.com> wrote in message  
> news:eeWfsq0%23DHA.2480@TK2MSFTNGP12.phx.gbl...  
> > They need to share contacts, it is not an option to do away with this.  
> >  
> > Can anyone explain why this is happening? Why is exchange set as the  
> > account to send though, when the original email (the person is replying  
or  
> > forwarding) did no come though Exchange at all?  
> >  
> > --  
> > Adam Gordon  
> > SBA Design - web development and hosting  
> > <http://www.sbadesign.com>  
> > adam@sbadesign.com  
> >  
> > "Nick Cavalancia" <nickc@remove-comsphere.com> wrote in message  
> > news:uLi7qAw%23DHA.3120@TK2MSFTNGP11.phx.gbl...  
> > > That being the case, I'd eliminate Exchange - it is more than is  
needed.  
> > > Have them stick with POP3/SMTP from their ISP. Even though you want to  
> > > share  
> > > contacts, this may prove to be a far mor complex config that you want.  
> > >  
> > > HTH  
> > >  
> > > --  
> > > Nick Cavalancia  
> > > MCSE/MCT/MCNE/MCNI  
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> > > Fax: 954.791.6763  
> > > "Adam Gordon" <info@sbadesign.com> wrote in message  
> > > news:u8J\$bgI%23DHA.2988@TK2MSFTNGP10.phx.gbl...  
> > > > At this time I do not want to use any other functionality of  
> > > Exchange.  
> > > > Reasons are:  
> > > > 1) I want to keep email going to the external server (don't trust  
the  
> > > > companie's internet connection)  
> > > > 2) POP connector 15 minute limit is no good. These people need to  
> > > > quickly  
> > > > respond to their emails, and most of them have Outlook set to check  
> > > > every  
> > > > 5  
> > > > minutes. Less then 10 employees.

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> > > > 3) I am not a full time System admin for the company. They cannot  
> hire  
> > > one,  
> > > and I have another Full Time job. I need to minimize the # of  
> possible  
> > > problems. And by NOT using Exchange for email processing, this  
helps.  
> > >  
> > > So, as I said I am looking for a solution to my problem. There has  
to  
> > be  
> > > a  
> > > way of stopping this in Outlook, or telling the server to change the  
> > > reply-to/form address of the emails to use the correct domain, and  
> have  
> > it  
> > > forward them to the 'real' email server.  
> > >  
> > > --  
> > > Adam Gordon  
> > >  
> > > >  
> > > > "Nick Cavalancia" <nickc@remove-comsphere.com> wrote in message  
> > > > news:%23NadC2G%23DHA.3428@tk2msftngp13.phx.gbl...  
> > > > Adam,  
> > > >  
> > > > It sounds like you should either use Exchange to it's fullest (you  
> can  
> > > use  
> > > > the POP3 connector to automatically pull POP3 emails down into  
> > Exchange  
> > > > mailboxes), ot get rid of Exchange and use the IIS SMTP service.  
It  
> > > > sounds  
> > > > like either you are overcomplicating things with Exchange or just  
> > not  
> > > > jumping in with both feet.  
> > > >  
> > > > If you would like to get Exchange running and have the clients use  
> > > nothing  
> > > > but Exchange (the FAR better solution for a ton of reasons too  
long  
> > to  
> > > > list  
> > > > here), email me and I'll give you a bullet list of how to setup  
SBS  
> > > > properly.  
> > > >  
> > > > --  
> > > > Nick Cavalancia  
> > > > MCSE/MCT/MCNE/MCNI  
> > > > nickc@remove-comsphere.com  
> > > > Comsphere - "Where Knowledge Transfer is Key"  
> > > > Web: <http://www.comsphere.com>  
> > > > Ph: 954.275.0114  
> > > > Fax: 954.791.6763  
> > > > "Adam Gordon" <info@sbadesign.com> wrote in message  
> > > > news:uUi9e0D%23DHA.132@TK2MSFTNGP09.phx.gbl...  
> > > > > Hello,  
> > > > >  
> > > > > Here is my setup. I have SBS 2003 (with exchange) on the  
server.

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```
> > > Each
> > > > user
> > > > > has Outlook 2003 setup with the following settings:
> > > > > 1) user pop3 account on server that is external to our network
> > > > > (all
> > > > > emails
> > > > > should go here) (set as default account)
> > > > > 2) exchange account on local sbs 2003 server
> > > > >
> > > > > The email store is set to a local .pst file.
> > > > >
> > > > > Right now I am only using exchange to share contacts among the
> > > > > company,
> > > > > and
> > > > > I do not actually wish that it is used for any email purposes.
> > > > >
> > > > > My problem is this:
> > > > > - new emails will by default be sent though the pop3 server
(what
> > > > > I
> > > > > want)
> > > > > - some (not all) emails that a user tries to reply to or forward
> > > > > try
> > > > > to
> > > > > send
> > > > > through the exchange server. (need to fix this)
> > > > >
> > > > > I have been unable to find an exact occurrence pattern.
> > > > >
> > > > > No emails should ever be processed by the Exchange server, and
no
> > > > > Internet
> > > > > users should be able to send to our Exchange server, hence no
> > > > > email
> > > > > should
> > > > > be coming in though the exchange mailbox.
> > > > >
> > > > > So on these emails, in the message window of outlook it will
say:
> > > > > "This message will be sent using Microsoft Exchange Server" (and
> > > > > will
> > > > > be
> > > > > set
> > > > > on the accounts drop down)
> > > > >
> > > > > When the user actually sends the email they will get a message
> > > > > back
> > > > > from
> > > > > "System Administrator" saying:
> > > > >
> > > > > Your message did not reach some or all of the intended
recipients.
> > > > >
> > > > > Subject: <email subject>
> > > > > Sent: <email date & time>
> > > > >
> > > > > The following recipient(s) could not be reached:
> > > > >
> > > > > <email to: address> on <email date & time>
> > > > > The e-mail address could not be found. Perhaps the
> > > > > recipient
> > > > > moved to a different e-mail organization, or there was a mistake
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```
> in
> > > the
> > > > > address. Check the address and try again.
> > > > > <MYSBS2003SERVERNAME.MYDOMAIN.local #5.1.8 smtp;553
> > 5.1.8
> > > > > <USERNAME@MYDOMAIN.local>... Domain of sender address
> > > > > USERNAME@MYDOMAIN.local does not exist>
> > > > >
> > > > > The smtp status code my differ, but the message format is the
> same.
> > > > >
> > > > >
> > > > >
> > > > > I have spent hours searching for an answer, any help is
> appreciated.
> > > > >
> > > > > Thanks,
> > > > >
> > > > > --
> > > > > Adam Gordon
> > > > > adam@sbadesign.com
> > > > >
> > > > >
> > > > >
> > > >
> > >
> >
>
>
>
>
```