

## Re: Outlook 2003 HTML Mailing

**Source:**

[http://www.tech-archive.net/Archive/Outlook/microsoft.public.outlook.program\\_vba/2004-09/0230.html](http://www.tech-archive.net/Archive/Outlook/microsoft.public.outlook.program_vba/2004-09/0230.html)

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**From:** Sue Mosher [MVP-Outlook] ([suemvp\\_at\\_outlookcode.com](mailto:suemvp_at_outlookcode.com))

**Date:** 09/10/04

Date: Fri, 10 Sep 2004 09:27:09 -0400

If they have Office 2003, but can't use Word 2003 as their email editor, something may be seriously wrong with their installation. I'd suggest running Help | Detect and Repair.

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Sue Mosher, Outlook MVP  
Author of

Microsoft Outlook Programming - Jumpstart for  
Administrators, Power Users, and Developers  
<http://www.outlookcode.com/jumpstart.aspx>

"Neil Penn" <[neil.penn@btinternet.com](mailto:neil.penn@btinternet.com)> wrote in message  
news:OxHrx6NkEHA.1904@TK2MSFTNGP09.phx.gbl...

> Office 2003  
> Windows XP  
>  
> I have written an application for our marketing department to take an HTML  
> page and use it to generate an Outlook HTML email.  
>  
> This is done using the shdocvw.dll Internet control to extract HTML and  
> image details from the web page and generate an Outlook HTML mail using  
> code  
> from the Microsoft Outlook support web site.  
>  
> This all works fine on my PC and our test PCs, but the marketing person  
> testing the app is reporting an unable to create activex control error.  
>  
> Because we are in a different geographical location I am writing  
> additional  
> error logging into the application but the only thing I can think is the  
> problem is the shdocvw.dll Internet control.  
>  
> I have checked that they have the latest version of Internet Explorer  
> installed and they have the shdocvw.dll.  
>  
> The only thing that seems strange in their setup is they can't use Word  
> 2003  
> as their HTML editor.  
>  
> Can anyone think what might be causing the problem?  
>  
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