

Re: Outlook 2003 – Macros not operational

Source:

http://www.tech-archive.net/Archive/Outlook/microsoft.public.outlook.program_vba/2004-03/0860.html

From: cpod (capodles_at_yahoo.com)

Date: 03/27/04

Date: 27 Mar 2004 10:39:32 -0800

c:\Program Files\MSOffice2003

"Sue Mosher [MVP-Outlook]" <suemvp@outlookcode.com> wrote in message news:<#dlyum\$EEHA.712@tk2msftngp13.phx.gbl>...

> *What folder was your copy of Outlook installed in?*

>

> --

> *Sue Mosher, Outlook MVP*

> *Author of*

> *Microsoft Outlook Programming – Jumpstart for*

> *Administrators, Power Users, and Developers*

> <http://www.outlookcode.com/jumpstart.aspx>

>

>

> *"cpod" <capodles@yahoo.com> wrote in message*

> *news:c4a31a66.0403261531.16cfdc07@posting.google.com...*

>> *I seem to have solved my problem with Outlook 2003 macros. I noticed*

>> *that my boss's Outlook 2003 macros function. The only difference was*

>> *that his were installed in the default folder (c:\Program*

>> *Files\Microsoft Office). Mine were installed in another folder*

>> *because I wanted to retain Access 2000. So I uninstalled Office 2003*

>> *and reinstalled into the default folder. My macros work now!!!*

>>

>> *HTH*

>>

>> *"David C. Jenner" <djenner@mouse-potato.com> wrote in message*

> *news:<uhoH3isEEHA.3256@TK2MSFTNGP09.phx.gbl>...*

>>> *Sue, Sorry, but I've been there--done that. I requested help on*

>>> *this problem before and was charged for it. MICROSOFT CHARGED ME*

>>> *\$35 BUT ADMITTED THAT IT COULD NOT SOLVE MY PROBLEM. EVEN THOUGH I*

>>> *HAVE REQUESTED A REFUND OF THE CHARGES THREE (3) TIMES AND WAS TOLD*

>>> *EACH TIME I WOULD BE CREDITED THE AMOUNT, THEY HAVE NOT DONE SO. I*

>>> *am unable to submit another incident unless I pay for it. Since*

>>> *Microsoft Support seems to be a worthless, bottomless pit, and since I*

>>> *get a person in India who is impossible to understand, who doesn't*

>>> *understand the problem, and who can't solve the problem, why should I*

>>> *do so again? Dave*

microsoft.public.outlook.program_vba: Re: Outlook 2003 – Macros not operational

> > > *From: Sue Mosher [MVP–Outlook] [mailto:suemvp@outlookcode.com]*
> > > *Posted At: Wednesday, March 24, 2004 2:47 PM*
> > > *Posted To: microsoft.public.outlook.program_vba*
> > > *Conversation: Outlook 2003 – Macros not operational*
> > > *Subject: Re: Outlook 2003 – Macros not operational*
> > >
> > > *Yes, of course I've seen the other posts, but cpod's configuration*
> *sounds*
> > > *unique (and possibly messed up in general) as I noted. If the problem*
> > > *persist and you have exhausted all known troubleshooting steps, the*
> *next*
> > > *course of action is to file a support incident with Microsoft at*
> > > *<http://support.microsoft.com/default.aspx?scid=fh;en-us:incidentsubmit>.*
> *You*
> > > *will need a .Net Passport, but there should be no charge for filing the*
> > > *request for help if you have a retail version of Office or Outlook.*
> > >
> > > *--*
> > > *Sue Mosher, Outlook MVP*
> > > *Author of*
> > > *Microsoft Outlook Programming – Jumpstart for*
> > > *Administrators, Power Users, and Developers*
> > > *<http://www.outlookcode.com/jumpstart.aspx>*
> > >
> > >
> > > *"David C. Jenner" <djenner@mouse-potato.com> wrote in message*
> > > *news:uv2HqMeEEHA.2908@TK2MSFTNGP09.phx.gbl...*
> > > > *Sue, This problems persists no matter what people try. Haven't you*
> *seen*
> > > *the more than half–dozen posting concerning this in this forum? It is*
> > > *obviously a bug in Outlook 2003. Please pound Microsoft on the head to*
> *fix*
> > > *it. I have been unable to use Macros in Outlook 2003 for many months*
> *now,*
> > > *no matter what I do. Thanks, Dave*
> > > > *From: Sue Mosher [MVP–Outlook] [mailto:suemvp@outlookcode.com]*
> > > > *Posted At: Wednesday, March 24, 2004 10:19 AM*
> > > > *Posted To: microsoft.public.outlook.program_vba*
> > > > *Conversation: Outlook 2003 – Macros not operational*
> > > > *Subject: Re: Outlook 2003 – Macros not operational*
> > > >
> > > > *If you have somehow managed to have both Outlook 2000 and Outlook*
> *2003*
> > > > *installed on the same machine, I'm not surprised that you're still*
> *having*
> > > > *problems. (In fact, I'd expect more.)*
> > > >
>
> > > >
> > > > *"cpod" <capodles@yahoo.com> wrote in message*
> > > > *news:c4a31a66.0403240905.72721283@posting.google.com...*

>>>> *Thank you for responding.*
>>>>
>>>> *I don't have a PDA or anything else that accesses Outlook. I do*
> *have*
>>>> *an anti virus program which I shut down. I then went to task*
> *manager*
>>>> *to make use Outlook was shutdown, it was. I opened Outlook 2003 and*
>>>> *tried to access my macros. I got the same error message.*
>>>>
>>>> *I then tried Outlook 2000 and I could access my macros. I realize*
>>>> *there may be some deleterious interaction between the two Outlooks,*
>>>> *but even when I had only Outlook 2003 installed I still had the*
>>>> *problem.*
>>>>
>>>> *Thank you for your help.*
>>>>
>>>>
>>>> *"Sue Mosher [MVP–Outlook]" <suemvp@outlookcode.com> wrote in*
> *message*
> *news:<OCOWidREEHA.3696@TK2MSFTNGP10.phx.gbl>...*
>>>> *You can't have two versions of Outlook running on the same*
> *machine.*
>>> *You*
>>> *were*
>>>> *on the right track with your original installation -- using a*
> *separate*
>>>> *directory. Installing Office 2003 should have removed Outlook*
> *2000.*
>>>>
>>>> *The most common cause for this situation seems to be that some*
> *other*
> *program*
>>>> *is starting Outlook without any user interface. It could be PDA*
> *sync,*
>>>> *antivirus, or fax software. Close Outlook and use Task Manager to*
>>> *make*
>>> *sure*
>>>> *that it's really shut down. Then restart and try macros again.*
>>>>
>>>> *--*
>>>> *Sue Mosher, Outlook MVP*
>>>> *Author of*
>>>> *Microsoft Outlook Programming – Jumpstart for*
>>>> *Administrators, Power Users, and Developers*
>>>> *<http://www.outlookcode.com/jumpstart.aspx>*
>>>>
>>>>
>>>> *"cpod" <capodles@yahoo.com> wrote in message*
>>>> *news:c4a31a66.0403231137.2af9f8bf@posting.google.com...*
>>>> *When I installed Office 2003 I wanted to retain Access 2000 so*
> *I*

