

# Re: Custom Calendar Form not showing up in old appointments

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*Source:*

[http://www.tech-archive.net/Archive/Outlook/microsoft.public.outlook.program\\_forms/2008-07/msg00083.html](http://www.tech-archive.net/Archive/Outlook/microsoft.public.outlook.program_forms/2008-07/msg00083.html)

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- *From:* crsanders <[crsanders@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:crsanders@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx)>
  - *Date:* Thu, 31 Jul 2008 06:42:03 -0700
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Way too cool, you gave me just enough bread crumbs to follow the trail and figure out the issue ... I had older versions of the form out there, downloaded one of the tools to update the message class of all outlook items pointing to the wrong outdated form, and wah-lah, I'm in business. Thanks so much.

"Ken Slovak - [MVP - Outlook]" wrote:

Tools, Forms, Design a Form to get at wherever the form is now stored or published. Properties tab has the Version. Best practice is to use something like 1.00 and increment the string as if it was a version number for each form revision.

Sounds to me like some of the forms are one-offed and there's probably forms cache corruption.

Look at the forms information at [www.outlookcode.com](http://www.outlookcode.com). It has specific information on to fix both problems and how to correctly publish your form.

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Ken Slovak  
[MVP - Outlook]  
<http://www.slovaktech.com>  
Author: Professional Programming Outlook 2007.  
Reminder Manager, Extended Reminders, Attachment Options.  
<http://www.slovaktech.com/products.htm>

"crsanders" <[crsanders@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:crsanders@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx)> wrote in message <news:22CB8408-D0C4-4033-B87D-0EEC5B69B2EE@xxxxxxxxxxxxxxxxxxxx>

Hmmm ... its been a while. The only place I could locate properties of the form was under properties of the calendar, forms, manage ... there I could see a field called version that was blank that was prevented from any updates. Maybe you could help me more along this line of thought ...

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Meanwhile, this morning, I deleted the form from the new system. I logged into the old system, saved the form as a template on the harddrive, logged into the new system directly into the public mailbox (ie not accessed from my calendar) and opened it and published it (to the calendar folder, only other choices were personal forms library and outlook folders and inbox). I also told the properties of the calendar to default to the new appointment form for new entries.

Then I started accessing various appointments old vs recent, etc. Many would open up revealing the new tab I had created and many would not, very strange. AT first I thought it was only working for appointments I had created but then I opened one that I created and it did not have the custom tab.

Last I am starting to wonder about permission set at the system level for the public folder on the old vs new system which I depend on our IT folks for but I don't know what to tell them to make sure I have been properly set up.

Thanks for the quick reply and in advance for any further help you might provide.