

## Re: CDO Access Hangs Outlook

**Source:**

[http://www.tech-archive.net/Archive/Outlook/microsoft.public.outlook.program\\_forms/2004-10/0430.html](http://www.tech-archive.net/Archive/Outlook/microsoft.public.outlook.program_forms/2004-10/0430.html)

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**From:** rg (rgunter\_at\_peachtree.com)

**Date:** 10/27/04

Date: Wed, 27 Oct 2004 12:52:58 -0400

Sue,

The user did a detect and repair both before and after renaming cdo.dll, and they still have the problem.

I compared the version on my machine, that is working correctly, with their version:

cdo.dll, ver. 6.5.6980.13, is on the working machine;

cdo.dll, ver. 6.5.6980.74, is on the machine that is not working;

In addition, we have different versions of cdosys.dll.

We also tried registering the cdo.dll using regsvr on his machine—but it did not help.

Thanks again,

Roy

"Sue Mosher [MVP-Outlook]" <suemvp@outlookcode.com> wrote in message news:e%23NBYHCvEHA.3828@TK2MSFTNGP12.phx.gbl...

> I'd do a detect and repair, maybe even renaming cdo.dll first to make sure  
> it gets updated. You should be getting a security prompt with  
> Session.Addressbook on any machine with Outlook 2000 SP2 or later.

>

> --

> Sue Mosher, Outlook MVP

> Author of

> Microsoft Outlook Programming – Jumpstart for

> Administrators, Power Users, and Developers

> <http://www.outlookcode.com/jumpstart.aspx>

>

>

> "rg" <rgunter@peachtree.com> wrote in message

> news:u6CJljBvEHA.3840@TK2MSFTNGP12.phx.gbl...

> > I am testing on a different machine to try to determine why it works on

> >some  
> > machines and not on others.  
> >  
> > One difference I am seeing is that on machines that the forms work on,  
you  
> > will receive the Outlook object model guard security warning. The  
> > sequence  
> > on machines that are OK is:  
> >  
> > 1) Select the command button on the custom form that triggers that  
CDO  
> > session code.  
> > 2) The AddressBook dialog opens with the cdoSession.AddressBook call.  
> > 3) Select the recipient from the address book.  
> > 4) Select OK on the AddressBook dialog.  
> > 5) Outlook issues the object model guard security warning.  
> > 6) Select "Allow access..." and "Yes" ... and everything is OK.  
> >  
> > On machines that the custom form is not working, the sequence is:  
> >  
> > 1) Select the command button on the custom form that triggers that  
CDO  
> > session code.  
> > 2) The AddressBook dialog opens with the cdoSession.AddressBook call.  
> > 3) Select the recipient from the address book.  
> > 4) Select OK on the AddressBook dialog.  
> > 5) Outlook hangs and the process must be ended from Task Manager.  
> >  
> > It looks as if the system is having problems generating that security  
> > warning.  
> >  
> > I hope this helps.  
> >  
> > Roy  
> >  
> >  
> > "Sue Mosher [MVP-Outlook]" <suemvp@outlookcode.com> wrote in message  
> > news:O906FM6uEHA.2876@TK2MSFTNGP12.phx.gbl..  
> >> What's the context in which your code is running -- Outlook VBA, web  
> >> page,  
> >> etc.?  
> >>  
> >> --  
> >> Sue Mosher, Outlook MVP  
> >> Author of  
> >> Microsoft Outlook Programming – Jumpstart for  
> >> Administrators, Power Users, and Developers  
> >> <http://www.outlookcode.com/jumpstart.aspx>  
> >>  
> >>  
> >> "rg" <rgunter@peachtree.com> wrote in message

microsoft.public.outlook.program\_forms: Re: CDO Access Hangs Outlook

> >> *news:%230x%23p%235uEHA.3728@TK2MSFTNGP12.phx.gbl...*  
> >> > *Hello,*  
> >> >  
> >> > *Two Outlook 2003 users at my company are having the same problem as*  
*the*  
> >> > *post*  
> >> > *at the end of this post.*  
> >> >  
> >> > *My code is similar (if not exactly the same--it is from a book*  
> >> > *example).*  
> >> >  
> >> > *Set oCDOSession = application.CreateObject("MAPI.Session")*  
> >> >  
> >> > *oCDOSession.Logon "", "", False, False, 0*  
> >> >  
> >> > *<http://support.microsoft.com/?kbid=177630> sounded like it might be*  
*the*  
> >> > *problem, but*  
> >> >  
> >> > *changing the Logon to*  
> >> >  
> >> > *oCDOSession.Logon "", "", False, False, 0, True*  
> >> >  
> >> > *did not fix the problem (although it still works on my computer).*  
> >> >  
> >> > *I did check to make sure that the CDO component of Outlook 2003 was*  
> >> > *installed (via the MS Office 2003 Install).*  
> >> >  
> >> > *I have the appcompat.txt that MS created because of the error.*  
> >>  
> >>  
> >  
> >  
>  
>