

microsoft.public.outlook.program_addins: OUTLOOK takes a long time to become responsive

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From: Zofo (zofo09_at_hotmail.com)

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I am using Office 2002 (updated to Sp3) on a XP Home SP2 Centrino Acer notebook which I bought in DUBAI.

I have several problems and was hoping someone could help me out with them

1. I bought the Microsoft XP Office 2002 CD in DUBAI and along with that I got a language conversion pack and Frontpage separately now when I open any files in WORD I get some gibberish in Arabic and then a bit in English,

Outlook has named my subfolders with gibberish too it ain't in Arabic nor English but a mis mash of Cyrillic and god knows what.

1. Is there a way I can rename all the folders in English in Outlook as when I try and change them it is greyed out?

2. Remove all the Arabic Sub Headings from Word, Frontpage etc..?

Another problem I face with Microsoft Outlook is that whenever I try and open OUTLOOK it takes a long time to become responsive, I gather that it searches for Windows Messenger to start too, I have ticked off the option of running OUTLOOK with Messenger support for my hotmail based accounts.

Why is this happening???

thanks

cheers

zofo