

RE: Outlook 2003 & 2007: Local & Network Profiles

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Addendum: I may have just answered my own question but may still need your guidance. If she created a profile under a local account, the PST is saved locally on her PC. In no way does it touch the network (via domain, duh b/c it's a local account). So a better question to ask is is there another way to quickly launch Outlook on her network login and have it function (ie, PST settings) as it did when she logged in locally? Or will she simply have to rebuild a new Outlook profile under her network login and then import the local PST? Again, does the answer to this question hold true for anyone with a similar question using Outlook 2007?

"a144mb" wrote:

Our company just migrated most of our users to Exchange 2007 over a Windows 2003 network. The staff run Windows XP, SP2; Office 2003. We also have users that have Windows XP, SP2; Office 2007. We have two user groups. One group of novice users, per our policy, logs onto our PCs locally. The other group, the company staff, login using network accounts over a domain. A couple of months ago, there was a bit of confusion by one of our entry-level tech support staff members. Upon hire, she logged into her PC locally, eventhough she had been given network credentials. She promptly built her Outlook 2003 profile under the local account. This was brought to my attention months later because she reported that the 'local' account she logged in with was emitting expiration notices. I was just hired months after her and am her IT liason. I corrected her and instructed her to login with her network credentials over our domain. She's done that but the question is, will she have to rebuilt her Outlook profile? Even though she's clicked 'cache mode' when initially building her prior local Outlook profile, ALL staff mailbox data is stored at remote servers. By the by, I usually only accept 'cache mode' when building Outlook profiles on laptops. At any rate, I imagine she will have two profiles in 'Documents and Settings', b/c of the two seperate logins, right? I'm drawing a blank a moment on the solution, so my question is will she have to rebuild her Outlook profile when she logs into her same PC using her network credentials? Also, does the answer to this question hold true for anyone with a similar question using Outlook 2007? Thanks in advance for your response(s)!!