

Re: Email body blank when moving to PST with Rules (mostly HTML ma

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<http://www.tech-archive.net/Archive/Outlook/microsoft.public.outlook.installation/2008-09/msg00049.html>

- *From:* CorIT <CorIT@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Thu, 4 Sep 2008 04:29:02 -0700
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We are currently running Office 2007 SP1. We have already tried creating a New PST and delivering the emails there, but that does not help. One important thing is that the content actually appears to be stripped off because even the message size is smaller than in computers where it is displaying well.

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CorIT

"Diane Poremsky [MVP]" wrote:

Are they using a mix of unicode and ansi pst's? Do they have all the latest updates installed?

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Diane Poremsky [MVP - Outlook]
Outlook Tips: <http://www.outlook-tips.net/>
Outlook & Exchange Solutions Center: <http://www.slipstick.com>

Outlook Tips by email:
dailytips-subscribe-request@xxxxxxxxxxxxxxxxxxxxxxxx

EMO - a weekly newsletter about Outlook and Exchange:
EMO-NEWSLETTER-SUBSCRIBE-REQUEST@xxxxxxxxxxxxxxxxxxxxxxxx

You can access this newsgroup by visiting
<http://www.microsoft.com/office/community/en-us/default.aspx> or point your newsreader to msnews.microsoft.com.

"CorIT" <CorIT@xxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
<news:C4F52754-65F7-4205-83EC-4A88C4FCDBBC@xxxxxxxxxxxxxxxxxxxx>

We are doing an Office 2007 upgrade from Office XP. During the upgrade we have noticed this problem with Outlook 2007. For some users the content of

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html email is not visible when they have rules to move email automatically to a PST. If the rule is disabled and the email lands in Inbox the content is visible. We have tried actions like deleting and creating a new rule, creating a new PST with a new Rule etc. None of it seems to solve the problem! Any ideas?

—
CorIT