

RE: Outlook 2007 to Exchange 2003, just stopped connecting

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Update – I just created a new Mail Profile on the machine that would not connect to Exchange. I set up just one account – the Exchange account and it connected right away. It is in the process of creating a local copy by Updating all the folders. (100s of megabytes) but at least it seems to be working.

I will finish recreating the profile when Exchange finishes sync'ing the main mailbox and report back if this finally resolves the issue.

In the meantime – if anyone can suggest how this might have happened so I can avoid the issue in future – Please let me know.

Thanks.

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WN
Microsoft MVP – Tablet PC
<http://MobilePCWiki.com>

"WNewquay MVP Tablet PC" wrote:

Just a little more information.

This morning I woke up one of the machines from sleep mode and Outlook had connected to the Exchange server.

The other machine (identical Tablet PC with the nearly the same configuration) still won't connect. The biggest difference is that the one that doesn't connect is running Windows Live OneCare – but I don't think that's the issue. I did a System Restore back to BEFORE I had OneCare installed and it did not help.

Does anyone have any ideas on what I can do to get the last machine connected?

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Thanks!

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WN

Microsoft MVP – Tablet PC

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"WNewquay" wrote:

Hi,

I am running on a local area network. Just 7 clients running Outlook 2007. They are all me, just different machines and I am using Exchange to keep all my Outlook instances in sync.

Everything was fine until this weekend (Saturday) and now two of the seven machines will not connect to the Exchange 2003 server. I have not changed anything.

Things I have tried

- rebooted the Exchange server
- rebooted the client machines
- in the Outlook 2007 clients, I went offline, shut down, restarted, went online
- Control Panel / Mail / repaired the Exchange connection (nothing to fix but I let it find the exchange server again by using the IP address and then "check names". This seemed to force it to recognize the Exchange server and account again.
- turned off Windows Firewall
- disabled NOD32 (only running on one machine, the other is running OneCare)
- System Restore on both machines to a week before the issue arose
- physically connected to the network at the same port and cable that is working with other machines
- update the windows/system32/drivers/etc/hosts file to include the IP address and machine name for the Exchange Server

Things I checked

- I can ping the Exchange server
- both by IP address and machine name

Environment

Server: Server 2003

Exchange: Exchange 2003

Clients: Windows Vista Ultimate SP1

Outlook 2007

I would be most grateful for any suggestions on how to get these machines to

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work with Exchange again.

Thank you!

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WN

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