

## Re: Outlook 2003 & Vista – error, help?

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*Source:*

<http://www.tech-archive.net/Archive/Outlook/microsoft.public.outlook.installation/2008-03/msg00098.html>

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- *From:* TrishAtCP <[TrishAtCP@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:TrishAtCP@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx)>
  - *Date:* Mon, 10 Mar 2008 14:29:01 -0700
- 

Thanks for the leads Diane.

Yes, the outlook.pst file was read only, I unchecked the read only box and saved it. No difference. The archive.pst file wasn't read only.

As for the outlook program itself, it was a brand new installation on the new computer with vista. Once I installed it I went to

C:\Users\Trish\AppData\Microsoft\Outlook

to see what was in there. There was no outlook.pst file. Then I copied my files from the external into that folder.

I've now tried renaming my pst files to outlook1.pst and archive1.pst in that same folder (which I think is the default folder), uninstalling outlook 2003, then reinstalling it.

Same message comes up:

"Cannot start Microsoft Office Outlook. Unable to open the Outlook window. The set of folders could not be opened. The server is not available. Contact your administrator if this condition persists."

In the interim, I tried installing a borrowed copy (for testing purposes only) of Outlook 2007. Not having any luck there either so I uninstalled it.

Any other ideas? I very much appreciate your help, feeling very lost and vulnerable with the prospect of losing all my tasks, contacts, notes and email history.

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~Trish:~)

"DL" wrote:

In Explorer, properties of the pst – Read only ticked?

Re: Outlook 2003 & Vista – error, help?

Was outlook set up and functioning prior to you migrating?  
If so and you overwrote the existing pst's, then thats a good way to corrupt both them and the profile

Move any pst's in the default location to a temp folder.  
Re copy your pst's from external drive to the default location (Note pst's do not \*have to be\* in the default location.  
In the Control Panel, Mail Applet, create a new Profile, add these data files set one as the default store, configure accounts & test.

"TrishAtCP" <TrishAtCP@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message [news:5BE017F0-065B-42B9-8313-7FCBFB5E6E9C@xxxxxxxxxxxxxxxxxxxx](mailto:news:5BE017F0-065B-42B9-8313-7FCBFB5E6E9C@xxxxxxxxxxxxxxxxxxxx)

I copied the the pst files (outlook & archive) from my old computer to my external hard drive then from the external to the new computer. "flag set" –  
haven't a clue what that is Diane?  
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~Trish:~)

"Diane Poremsky [MVP]" wrote:

how did you migrate the pst? is the read-only flag set?

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Diane Poremsky [MVP – Outlook]  
Author, Teach Yourself Outlook 2003 in 24 Hours  
Need Help with Common Tasks?  
<http://www.outlook-tips.net/beginner/>  
Outlook 2007: <http://www.slipstick.com/outlook/ol2007/>

Outlook Tips by email:  
[dailytips-subscribe-request@xxxxxxxxxxxxxxxxxxxxxxxx](mailto:dailytips-subscribe-request@xxxxxxxxxxxxxxxxxxxxxxxx)

Outlook Tips: <http://www.outlook-tips.net/>  
Outlook & Exchange Solutions Center:  
<http://www.slipstick.com>  
Subscribe to Exchange Messaging Outlook newsletter:  
[EMO-NEWSLETTER-SUBSCRIBE-REQUEST@xxxxxxxxxxxxxxxxxxxxxxxx](mailto:EMO-NEWSLETTER-SUBSCRIBE-REQUEST@xxxxxxxxxxxxxxxxxxxxxxxx)

\*\* Please include your Outlook version, Account type, and Windows Version when requesting assistance \*\*

"TrishAtCP" <TrishAtCP@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>  
wrote in message  
[news:F8235A83-B5A0-4E95-AAAD-BD9A6EC670CD@xxxxxxxxxxxxxxxxxxxx](mailto:news:F8235A83-B5A0-4E95-AAAD-BD9A6EC670CD@xxxxxxxxxxxxxxxxxxxx)

Re: Outlook 2003 & Vista – error, help?

I've installed Outlook 2003 on Vista Home Premium and migrated my pst file to my new computer. When I try to load Outlook, I get the following message:

"Cannot start Microsoft Office Outlook. Unable to open the Outlook window. The set of folders could not be opened. The server is not available. Contact your administrator if this condition persists."

This is the path I used for the pst file:

C:\Users\myname\AppData\Microsoft\Outlook

I am desperate to get this fixed, I've got 5 yrs of accumulated data in Outlook for my business – I'm in panic mode – please help – someone, anyone!

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~Trish:~)