

Re: outlook I cant import my pst file after 2007 trial

Source:

<http://www.tech-archive.net/Archive/Outlook/microsoft.public.outlook.installation/2008-02/msg00153.html>

- *From:* "DL" <address@invalid>
 - *Date:* Thu, 14 Feb 2008 09:48:36 -0000
-

Dont use the removal tool

Overwriting the pst may have corrupted the Profile, create a new profile, add the data file, configure accounts & test them.

If the err persists,

Locate scantpst.exe, the pst repair tool, run it on the pst, run it several times.

If it reports an err, run it over another 2 'clean' passes

"Trevor" <trevor@xxxxxxxxxxxxxxxxxxxxxxxx> wrote in message news:E7EFOCE6-68D8-482A-9799-06663B457491@xxxxxxxxxxxxxxxx

"Opened pst file into existing Personal Folder" makes no sense
A pst is a Personal Folder, if you opened a second pst you would have a second Personal Folder or Archive if it was such.

What I meant to say here was that I opened my .pst file and then moved my message folders into the default Personal Folder, the one that you cannot delete. Then I copied my contacts into the default Contacts Folder. After doing all that I deleted the second Personal Folder. sorry for the confusion about this.

I have reinstalled Outlook again. created one entry in the Contacts folder. opened a new message, clicked on To: and still get the "The messaging interface has returned an unknown error. If problem persists, restart Outlook."

Now looking into running the msicuu2 on it, do I have to remove all of Office with it or can I just remove Outlook as the rest of my Office installation appears to be working correctly?

Trevor.

"DL" <address@invalid> wrote in message news:%23Rmsm9YbiHA.4936@xxxxxxxxxxxxxxxx

Uninstalling / reinstalling has no impact on data files or the OL Profile

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"Opened pst file into existing Personal Folder" makes no sense
A pst is a Personal Folder, if you opened a second pst you would have a second Personal Folder or Archive if it was such.

Having hacked the registry, unnecessarily, who knows what has happened.
If in any of your efforts you overwrote any pst's by eg placing your backups in the default location then you probably corrupted the pst & profile

If you pop the Office /Outlook cd in and after the repair you still receive the "unknown error"

I think in the first instance I would create a new Profile, not copy, if the error persists, I would then consider running a win system file checker (scannow) and, assuming you didnt backup the registry fixes in order that you could undo, try a system restore. If the error msg persists then you may need to resort to this <http://support.microsoft.com/default.aspx?scid=kb:en-us:290301> to remove all referrences to Office or OL and then reinstall.
reboot after each process.

"Trevor" <trevor@xxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
news:544842BD-7226-4EAB-BAB4-F88475332DCE@xxxxxxxxxxxxxxxxxxxx

Some progress...

I have uninstalled Outlook again.
Renamed all backup versions of my .pst files to .old

Hacked the registry for all references of Outlook
Restarted machine

Reinstalled Outlook

Got a clean install, apparently...
opened my .pst file into existing (Personal Folder)

have all my messages,
Get the Contacts folder to display it's contents. --- But still dont
get access to it from a New Message or Forwarding Messages.

I get a different error message now,
"The messaging interface has returned an unknown error. If problem persists, restart Outlook."

Tried File/Properties Activities tab process again, modify – nothing...

Restarting outlook has no effect as neither does Detect &

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Repair.

Have also hit it with Scanpst.exe numerous times but nothing changes.

When I reinstall it asks if it should be the default Mail & News app, I always say yes but looking at default programs Windows Mail is listed as the default M&N, Outlook isn't listed and I can't find a way to add or say Outlook should be the default.

Any further assistance would be appreciated.

Trevor.

"DL" <address@invalid> wrote in message
news:OXokiP8aIHA.748@xxxxxxxxxxxxxxxxxxxxxxxxxxxx

The Outlook 2007 data file, assuming you used 2007 format cannot be read by OL2k
Export / Import of native OL data is not recommended, it can lose data & other problems
Locate scanpst.exe, the repair tool and run it several times on your data files – with OL closed
To copy / backup a data file it is only necessary to copy it, with OL closed.
To access a data file it is only necessary to open it within OL

"Trevor"
<trevor@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
news:74E17F11-60B2-4B65-9322-135FDB41F744@xxxxxxxxxxxxxxxxxxxx

What I did...
I had a working version of Outlook 2000. on various OS 98, 2000pro, XPpro and Vista Home Premium. All did what it says on the box. I tried thunderbird on the XP system but

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returned to Outlook..
What I did wrong was to try
the Office 2007 trial
because since then
my
Outlook 2000 has not
worked correctly.
So... before I started the trial
I exported my folders to a
pst file
as I
had done when changing
OS's in the past thinking that
I could at least
restore my folders to the
state before the trial, (even
though I would
lose
messages received during
the trial period).

However after Uninstalling
the MSO 2007pro I then
reinstalled Outlook
2K
which I had deactivated
from the Office 2Kpro CD
being marked as
unavailable, (was this my
mistake all along) as when
2007 was removed
it
wasnt able to reinstate my
Outlook 2K.

I have since your reply
"Opened" a personal folder
from a backup pst
and
this displays the contacts but
I still cannot access that
folder as my
contacts in any new
message.
I have tried to select it under
the Activities tab of
File/Properties
after
"clearing all" but it seems to
have no effect.
Trying to delete the first

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level Personal folders is impossible.
So I seem to be stuck with a contacts folder that just gives me a cryptic error message of "Unable to display the folder, could not complete the operation, one or more parameter values are not valid".

thanks, Trevor

"Trevor"

<Trevor@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

wrote in message

news:BF45D07B-D1E3-4EA1-9883-EF14B5E0A2E1@xxxxxxxxxxxxxxxxxxxx

after trial of office 2007

I decided it

wasnt for

me so I

reinstalled

Office

2k and all

works fine

except I

cannot get

the contacts

folder to

display its

contents. so

can't access

it when

typing new

message.

I have tried

uninstalling

and

reinstallation,

to no effect,

althoiugh

each

new

installation

manages to

find all my

messages

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and folders
(strange) I
was
expecting to
find a blank
Folder with
just the
outlook
welcome
message
and
then import
my pst file.
It would
seem 2007
version is
taking over,
NOT what I
expect from
a
trial
from
Microsoft.
Maybe I
should try
Thunderbird
again.