

RE: Writing HTML Emails – Font coming out wrong size?

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- *From:* v-emilin@xxxxxxxxxxxxxxxxxxxxxxxx (Emily Lin)
 - *Date:* Thu, 18 Oct 2007 08:12:33 GMT
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Hi Scott,

#1 the font size comes out as 7.5 even though it shows size 8 as the current Font in Outlook 2002/2003

It may be caused that the Zoom setting is not 100%. Follow the steps below to set Zoom as 100% and test the issue again.

1. In the email window, click the View menu > Zoom.
2. Set the Zoom as 100%. Click OK. What is the result?

#2 it puts spaces between the lines in Outlook 2007

It is mostly related to the default paragraph setting in the Outlook 2007 email editor. Perform the steps below.

1. In the email window, click the Format Text ribbon > click the Paragraph button to show the paragraph dialog box.
2. In the Spacing field, change the settings as you want. Such as single line spacing.
3. Click the Default button > Click Yes to confirm it. Click OK.

Test the issue in Outlook 2007. What is the result?

If anything is unclear or if you have any other concerns, please don't hesitate to contact me.

Regards,

Emily Lin

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RE: Writing HTML Emails – Font coming out wrong size?

Thread-Topic: Writing HTML Emails – Font coming out wrong size?
thread-index: AcgQy5uqM5vMi7C+SgSXW2P4IPLiTw==
X-WBNR-Posting-Host: 207.46.193.207
From: =?Utf-8?B?U2NvdHR5X2Vk?=<Scotty_ed@xxxxxxxxxxxxxxxx>
Subject: Writing HTML Emails – Font coming out wrong size?
Date: Wed, 17 Oct 2007 07:40:05 -0700
Lines: 13
Message-ID: <353D2C9B-4118-4B6B-B428-E8F83BA32AC8@xxxxxxxxxxxxxxxx>
MIME-Version: 1.0
Content-Type: text/plain;
charset="Utf-8"
Content-Transfer-Encoding: 7bit
X-Newsreader: Microsoft CDO for Windows 2000
Content-Class: urn:content-classes:message
Importance: normal
Priority: normal
X-MimeOLE: Produced By Microsoft MimeOLE V6.00.3790.2929
Newsgroups: microsoft.public.outlook.installation
Path: TK2MSFTNGHUB02.phx.gbl
Xref: TK2MSFTNGHUB02.phx.gbl microsoft.public.outlook.installation:9905
NNTP-Posting-Host: tk2msftibfm01.phx.gbl 10.40.244.149
X-Tomcat-NG: microsoft.public.outlook.installation

Using Outlook 2002 and 2003.

When composing emails in HTML using Verdana font – My users select size 8 and it comes out as 7.5 even though it shows size 8 as the current Font.

This has become an issue as our Corporate Style states that all signatures should be done in size 8 verdana.

Why using Outlook 2007 it doesn't have this problem – it however puts spaces between the lines!!

Cheers
Scott