

# Re: Outlook Default Location

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*Source:*

<http://www.tech-archive.net/Archive/Outlook/microsoft.public.outlook.installation/2007-01/msg00254.html>

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- *From:* IleyP <[ileyp@xxxxxxxxxxxxxxxxxxxx](mailto:ileyp@xxxxxxxxxxxxxxxxxxxx)>
  - *Date:* Wed, 17 Jan 2007 14:18:01 -0800
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You are right...my apologies for being rude. Frustrated and killing the person who was trying to help.

Your link after it became effective, was very useful.

"Sue Mosher [MVP-Outlook]" wrote:

It's not my fault that something's broken with Microsoft's knowledgebase. Some link formats no longer work. This one should: <http://support.microsoft.com/?id=883401>

Account information is stored in the Windows registry, not in .pst files (which makes sense, given that a single pst file could be used with multiple mail profiles and different accounts). The Save My Settings wizard that comes with Office makes a thorough backup of those settings and Outlook's other settings.

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Sue Mosher, Outlook MVP  
Author of *Configuring Microsoft Outlook 2003*  
<http://www.turtleflock.com/olconfig/index.htm>  
and *Microsoft Outlook Programming – Jumpstart for Administrators, Power Users, and Developers*  
<http://www.outlookcode.com/jumpstart.aspx>

"IleyP" <[ileyp@xxxxxxxxxxxxxxxxxxxx](mailto:ileyp@xxxxxxxxxxxxxxxxxxxx)> wrote in message  
<news:18361099-2BA7-4C6B-8ECD-DEA5E400EBD7@xxxxxxxxxxxxxxxxxxxx>

Except that the link you provide does not go to a page that exists, it is impossible to see what you are referring to. Also, I have always created a new PST file so that I can archive everything. However, that PST file does not include the addresses to everything that is associated with my accounts, etc.

So while you may have written a book about Outlook, that does not preclude teh need to put all the information associated with my personal accounts into some location that is not volunerable to stupid little OS quirks.

Of all the email programs out there, Outlook is also one of the few that

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does not allow a user to replicate an account and change little things like the username and password. Each account must be created and all the entries have to be added in manually, each and every time that the system locks up and requires that I format the drive with the OS and reinstall the system.

So thanks for the feedback, but it doesn't answer the problem that I pose.

"Sue Mosher [MVP-Outlook]" wrote:

It is already possible to control the default location for new .pst files; see <http://support.microsoft.com/kb/883401/>

And it has always been possible to store a .pst file anywhere on the user's local drive.

"IleyP" <ileyp@xxxxxxxxxxxxxxxxxx> wrote in message  
<news:1303E4EF-2DA5-4953-A77E-7D80633E21AB@xxxxxxxxxxxxxxxxxx>

I have a recommendation/suggestion for Outlook products.

This recommendation comes after numerous problems that I have encountered with the Windows environment. I would REALLY like it if we had an option to change the default mail location like we do with the My Documents directory. I have had a rash of problems with the system over the past year for various reasons, some non-Microsoft related and others because of Microsoft problems. Each time I get into a situation where I have to repair or replace the OS, the system wipes out the PST files associated with Outlook and as a result, I lose a LOT of valuable emails.

Just this past weekend, I got a report that the HAL.DLL file is missing. I followed all the directions in the KB and tried several others after doing a web search. If using NTFS, I have been unable to use the EXPAND command, which makes the Recovery Console completely useless and a waste of disk space. As a result of being unable to repair the OS, I elected to reinstall

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the OS without a format, it wiped out the directories that contain all the email PST files that were in the Documents and Settings directory.

Everything associated with Outlook was wiped and is not in the Trash Can.

What a PAIN IN THE \*\$\$\$. Not only do I lose all the email, I also have to recreate EVERYTHING associated with Outlook. I run a web hosting business and so I have quite a few email addresses associated with various positions. Not only can I not replicate and then modify the account data, I have to manually input each and every item which is a complete waste of time; albeit a necessary waste of time as Microsoft hasn't figured out how to do account replication.

My recommendation:

Make it possible to move the email folders to some location that is not in such a volatile location as the useless Documents and Settings directory and also make it possible to replicate the accounts.

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This post is a suggestion for Microsoft, and Microsoft responds to the suggestions with the most votes. To vote for this suggestion, click the "I Agree" button in the message pane. If you do not see the button, follow this link to open the suggestion in the Microsoft Web-based Newsreader and then click "I Agree" in the message pane.

<http://www.microsoft.com/office/community/en-us/default.aspx?mid=1303e4ef-2da>